FANATICS



SEGMENT 01 FANATICS SEGMENT NAME



Coming to the end of their justified hormonal mood swings, this segment are the teen rebels coming into the University age. They might have a few spare pennies in their pockets and they'll spend it on an indie rockin' local gig or full-blown festival. They're honing their musical craft and may perhaps be in a few different bands and closing down open mic night. They're into all of the prefixes of rock, including indie, hard, alternative, acoustic and punk. After a long day at their university, they can pick their feet up to some mosh pit masterpieces. In-your-face and edgy music will catch their ear, but it has to be innovative and from an artist with a high profile to stick.

AUDIENCE SUMMARY

These fluorescent adolescents eat. sleep and drink music. They might still be living with their moms but they classify themselves as "mysterious" and connect with others who enjoy non-conformity and artistic risk taking. They are rock-millennials, heavily into the pursuit of an exciting life through music, social networking and digital exploration. Image is important to them as is walking the talk so they dress the part and read up on art and culture. After school they head down to a favourite alternative coffee shop or a friend's backyard to hear a local band's new song and chat about their own ongoing creative developments. Often musicians themselves, they'll have their own gigs lined up at open mic night or on a social media platform.

THE SOUNDTRACK

GENRES

IN-YOUR-FACE **INDIE ROCK** HARD ROCK **EDGY EXPERIMENTAL ALTERNATIVE ROCK** HARD **ACOUSTIC PUNK ANGRY** NOISY INDIE POP





















MUSIC DISCOVERY

ARCTIC MONKEYS



LIVE PERFORMANCES AT



BY EXPERTS (DJS. JOURNALISTS. **BLOGGERS**)



USING SHAZAM TO **IDENTIFY SONGS** AND FIND NEW RECOMMENDATIONS



PLAYLISTS ON A MUSIC STREAMING SERVICE



SEEING WHO YOUR FAVOURITE ARTISTS / **CELEBRITIES FOLLOW ON INSTAGRAM / TWITTER**

HOBBIES



LISTENING TO **PODCASTS**







PLAYING GUITAR





SHARING VIDEOS ONLINE

PERSONALITY

MYSTERIOUS | TREND SETTING | RISK TAKING | ARTISTIC | NON CONFORMIST | ADVENTUROUS | LAZY | OUTRAGEOUS

PRIORITIES

STAYING AHEAD OF FASHION | REBELLING AGAINST AUTHORITY | LEADING AN EXCITING LIFE | OWNING THE LATEST GADGETS | KNOWING ABOUT ART & CULTURE | HAVING GOOD / HIGH QUALITY AUDIO EQUIPMENT

TOP PASSIONS





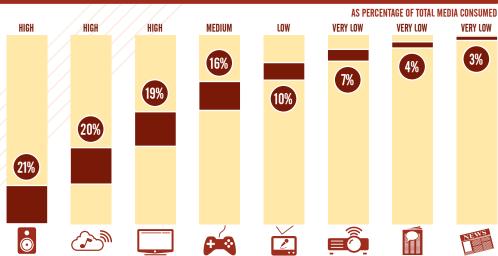






SEGFOOTRIGHT | SEGMENT 01 | FANATICS Sony Music Entertainment, Private and Confidential

DAILY MEDIA DIARY



MEDIA LANDSCAPE

STREAMING

MUSIC

PRESS

LISTENING

TO OWNED











ONLINE









TELEVISION





MAGAZINES



NEWSPAPERS

RADIO STATIONS

RADIO

TV SHOW CATEGORIES



TV CHANNELS











TV SHOWS FOR **MUSIC DISCOVERY**









ENGAGEMENT PRINCIPLES









LIVE









WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS

ARTIST STORY / BACKGROUND

CREDIBILITY / AUTHENTICITY PERSONALITY

HIGH PROFILE / BIG IMPACT ACTIVITY

INNOVATIVE CONTENT











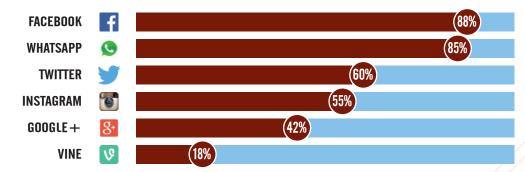




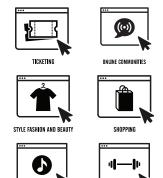
Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)

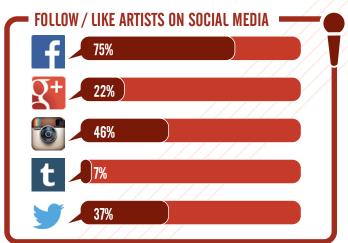


WEBSITE CATEGORIES



FITNESS

GENERAL MUSIC



50% USE YOUTUBE TO LISTEN TO MUSIC DAILY

TOP YOUTUBE ACTIVITIES

UPLOAD CONTENT MYSELF

WATCH BIOGRAPHIES / DOCUMENTARIES ABOUT MUSIC ARTISTS WATCH INTERVIEWS WITH MUSIC ARTISTS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube

YOUTUBE

89%





84%

VEVO 32%

MUSIC STREAMING

USE A PAID SERVICE 46% **USE A FREE SERVICE**

TOP SERVICES USED IN THE LAST 12 MONTHS







43%

11%

7%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

PAID		SPEND PER Person (KR)	AVERAGE Spend (Kr)	
CD ALBUMS	51%	209	172	
DIGITAL ALBUMS	25%	109	67	
DIGITAL SINGLES	20%	118	105	
INYL RECORDS	23%	70	33	
CONCERT / FESTIVAL TICKETS	34%	400	295	
RTIST MERCHANDISE	47%	154	48	
NOBILE MUSIC APPS	33%	59	51	

AVERAGE SPEND

AVFRAGE

NATIONAL

FREE

DIGITAL ALBUMS	78%
DIGITAL SINGLES	59%

MOBILE USAGE

MOBILE DEVICE MOBILE **DEVICE USERS** OS USED 99% 68% CIOSCUD **i**os 4% **OTHER** 34%

PLAYLISTS USE PLAYLISTS OCCASIONALLY USE PLAYLISTS REGULARLY NEVER USE PLAYLISTS (27%)

BRANDS































RETAILERS EXCLUDING STREAMING SERVICES







NUNIMIZUM 37%

MILSIMIINDO COM

30%

YENNY - FL ATENEN 23%









ARTIST'S OWN OFFICIAL WEBSITE 22%

PERSONAL MUSICA 16%

13%

SEGFOOTRIGHT | SEGMENT 01 | FANATICS Sony Music Entertainment. Private and Confidential.

SEGMENT 02 FANATICS SEGMENTNAME



This stylish segment are energetic and thrill seeking adolescents who fuel their on the go lifestyle with rap, reggaeton and hip hop music. A musician's personality and impact on the music world are a large part of this segment's tether to the music. They'll follow musicians on Facebook and Twitter or see the artist live to make sure they are legit and worthy of their time. Always up to date on current music events and hungry for more. this segment engages with the artists through social media. They'll take a nod from online music blog recommendations as to who to listen to and will invest their blood, sweat and tears into the whole artist, so a winning personality must be included.

AUDIENCE SUMMARY

This stylish segment are energetic and thrill seeking adolescents who fuel their on the go lifestyle with rap, reggaeton and hip hop music. They roll deep with their sizeable crew of similar interests to record a new video or share the latest viral on their trendy mobile devices. Music, networking and the wonderful World Wide Web are their top passions. You can bet they are up to date on current music events and who their favourite artists and celebrities are following on twitter and instagram. They'll take a nod from online music blog recommendations as to who to listen to and will invest their blood, sweat and tears into the whole artist, so a winning personality must be included.

THE SOUNDTRACK

GENRES

RAP REGGAETON HIP-HOP **REGGAE / SKA**

MOODS

REBELLIOUS **UP TO DATE** IN-YOUR-FACE **EXPERIMENTAL** NOISY **POWERFUL**











FRANK OCEAN

MUSIC DISCOVERY

ARTISTS













ADVERTS ONLINE



SEEING WHO YOUR FAVOURITE ARTISTS / CELEBRITIES FOLLOW ON INSTAGRAM / TWITTER



PLAYLISTS ON A MUSIC STREAMING SERVICE



SEARCHING / VISITING ONLINE MUSIC BLOGS / SPECIALIST MUSIC WEBSITES



LOOKING THROUGH GIG / **FESTIVAL LISTINGS**

HOBBIES



FASHION / CLOTHES



BASED VIDEO GAMES







GOING TO CONCERTS



& FESTIVALS

PERSONALITY

WATCHING VIDEOS On mobile devices

FLAMBOYANT | OUTRAGEOUS | STYLISH | SELF FOCUSSED | TREND

PRIORITIES

STAYING AHEAD OF FASHION | OWNING THE LATEST GADGETS | NOT GETTING TIED DOWN WITH RELATIONSHIPS JUST YET | EARNING LOTS OF MONEY | HAVING A LOT OF FRIENDS | THEIR APPEARANCE

SETTING | AMBITIOUS | ENERGETIC | LIVELY

FASHION

TOP PASSIONS

MUSIC

INTERNET

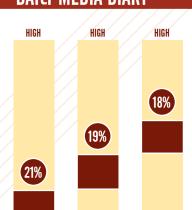


PHOTOGRAPHY

SOCIAL NETWORKING

SEGFOOTRIGHT | SEGMENT 02 | FANATICS Sony Music Entertainment. Private and Confidential

DAILY MEDIA DIARY

















18%



LOW

VERY LOW

6%







AS PERCENTAGE OF TOTAL MEDIA CONSUMED

4%



3%

NEWSPAPERS

MEDIA LANDSCAPE

PRESS

MUSIC























RADIO STATIONS







TV CHANNELS









TV SHOWS FOR MUSIC DISCOVERY









TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES









LIVE





CREDIBILITY / AUTHENTICITY





ACTIVITY



INNOVATIVE CONTENT

WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS









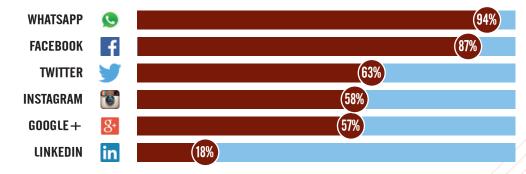




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ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES







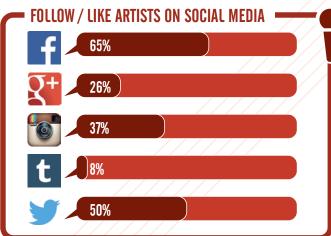


GAMING









55% USE YOUTUBE TO LISTEN TO MUSIC DAILY

TOP YOUTUBE ACTIVITIES

SUBSCRIBE TO VLOGS

UPLOAD CONTENT MYSELF

WATCH INTERVIEWS WITH MUSIC ARTISTS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube



93%

VEVO 39%

YOUTUBE **FACEBOOK** 94%

MUSIC SPEND

PAID

CD ALBUMS

DIGITAL ALBUMS

DIGITAL SINGLES

VINYL RECORDS

CONCERT / FESTIVAL TICKETS

ARTIST MERCHANDISE

MOBILE MUSIC APPS

DIGITAL ALBUMS

DIGITAL SINGLES

FREE

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

AVERAGE SPEND

61%

33%

17%

32%

38%

58%

59%

77%

72%

AVERAGE Spend Per Person (Kr)	NATIONAL Average Spend (KR)
246	172
91	67
219	105
72	33
394	295
159	48
157	51
	\$PEND PER PERSON (KR) 246 91 219 72 394 159

USE PLAYLISTS OCCASIONALLY

21%

USE PLAYLISTS REGULARLY

PLAYLISTS

AVERAGE Spend Per Person (Kr)	NATIONAL Average Spend (Kr)
246	172
91	67
219	105
72	33
394	295
159	48
157	51

BRANDS





















JOHN L. COOK

NEED FOR SPEED **[**]







MUSIC STREAMING

USE A PAID SERVICE USE A FREE SERVICE 36%

TOP SERVICES USED IN THE LAST 12 MONTHS

MOBILE USAGE

MOBILE DEVICE MOBILE **DEVICE USERS** OS USED 95% CIOSCUD 5%

68% **OTHER** 30%

RETAILERS EXCLUDING STREAMING SERVICES







NUNIMIZUM 50%

MIISIMIINDO COM

43%

Claro-

PERSONAL MILISICA 24%



ARTIST'S OWN OFFICIAL WEBSITE 20%

CLARO MUSICA



17%

MOVISTAR MUSICA 16%

17%

Claro-música

9%

DEEZER

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SEGFOOTRIGHT | SEGMENT 02 | FANATICS

SEGMENT 03 FANATICS SEGMENTNAME



These adolescent ravers are growing out of their adult-in-training wheels and entering University. They worship everything electronic and satiate their appetites with dubstep sounds, house and upbeat electro pop. You'll win their hearts and ears with music that makes them feel rebellious and experimental. Being teenagers in the digital age, new music is discovered through recommendations from audio services online, as well as through browsing festival listings to plot their ultimate timetable takeover. Social networking informs their world. They'll follow an innovative artist with a great personality and when they've met their musical match, you'll find them covered in merchandise. Artists are a likely topic of conversation for these chatter boxes. Word of mouth is a reliable mode of transportation for fresh beats.

AUDIENCE SUMMARY

These adolescent ravers are heading into University guided by the waves of sound. Their interest in a song is directly proportional to the depth of the bass pulsing through their speakers. They worship everything electronic and satiate their appetites with dubstep sounds, house and upbeat electro pop. Trend setting and adventurous, you can find them in a fashionable outfit bouncing to the beat on the dance floor or pounding the pavement on their morning run. Being teenagers in the digital age, new music is discovered through recommendations from audio services online, as well as through browsing festival listings to plot their ultimate timetable takeover. Artists are a likely topic of conversation for these chatter boxes. Word of mouth is a reliable mode of transportation for fresh beats.

THE SOUNDTRACK

GENRES

DUBSTEP ELECTRONIC HOUSE **EDM ELECTRO POP TECHNO**

MOODS

EXPERIMENTAL ELECTRONIC FUTURISTIC REBELLIOUS CHALLENGING INNOVATIVE





















MUSIC DISCOVERY



RECOMMENDATION BY AN ONLINE MUSIC SERVICE



LOOKING THROUGH GIG / **FESTIVAL LISTINGS**



SEEING WHO YOUR FAVOURITE ARTISTS / **CELEBRITIES FOLLOW ON** INSTAGRAM / TWITTER



USING SHAZAM TO IDENTIFY SONGS AND FIND NEW RECOMMENDATIONS



USING MUSIC APPS ON MOBILE DEVICES

HOBBIES







GOING FOR A RUN



RECORDING VIDEOS

FASHION / CLOTHES

TOP PASSIONS







SOCIAL NETWORKING



VIDEO GAMES



TECHNOLOGY



EXERCISING

///

PERSONALITY

INSTRUMENTS

INVENTIVE | THRILL SEEKING | ADVENTUROUS | FASHIONABLE | RISK TAKING | FUN | SPONTANEOUS | TREND SETTING

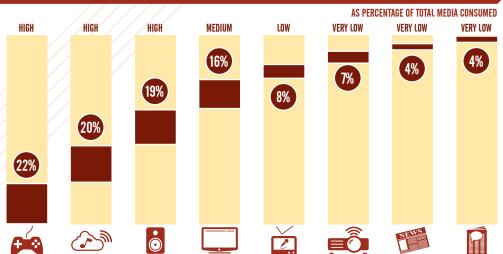
PRIORITIES

STAYING AHEAD OF FASHION | HAVING A LOT OF FRIENDS | LEADING AN EXCITING LIFE | BEING ABLE TO AFFORD THE VERY BEST | EARNING LOTS OF MONEY | CHALLENGING THEMSELVES

SEGFOOTRIGHT | SEGMENT 03 | FANATICS Sony Music Entertainment, Private and Confidential

11

DAILY MEDIA DIARY



MEDIA LANDSCAPE

STREAMING

MUSIC

PRESS













LISTENING

TO OWNED MUSIC







ONLINE







RADIO STATIONS

TELEVISION



RADIO



NEWSPAPERS



MAGAZINES

TV CHANNELS









TV SHOWS FOR **MUSIC DISCOVERY**









TV SHOW CATEGORIES









STAND UP COMEDY

ENGAGEMENT PRINCIPLES









LIVE





CREDIBILITY / AUTHENTICITY





ACTIVITY



INNOVATIVE CONTENT

WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS









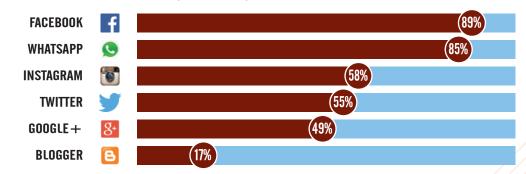




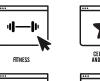
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ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



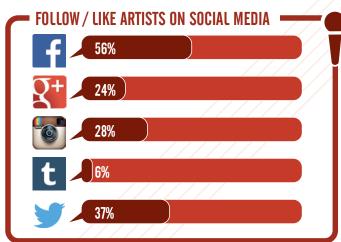
WEBSITE CATEGORIES













TOP YOUTUBE ACTIVITIES

WATCH INTERVIEWS WITH MUSIC ARTISTS

WATCH VLOGS

LOOK AT THE "RECOMMENDED" CHANNELS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube

YOUTUBE

88%





73%

VEVO 34%

MUSIC STREAMING

USE A PAID SERVICE	9%	
USE A FREE SERVICE	42%	

TOP SERVICES USED IN THE LAST 12 MONTHS







30%

8%

8%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

PAID **CD ALBUMS** 58%

DIGITAL ALBUMS	30%	
DIGITAL SINGLES	26%	
INYL RECORDS	42%	
CONCERT / FESTIVAL TICKETS	49%	
ARTIST MERCHANDISE	59%	

58%

FREE

MOBILE MUSIC APPS

DIGITAL ALBUMS	70%
DIGITAL SINGLES	51%

MOBILE USAGE

IIIODIGE	. 00/10		
MOBILE Device Use	:RS	MOBILE OS U	
	93%	CIOECUD	59 %
		É iOS	9%
Ш		OTHER	36%

PLAYLISTS (56%) USE PLAYLISTS OCCASIONALLY **USE PLAYLISTS REGULARLY** NEVER USE PLAYLISTS (+) (24%)

AVERAGE SPEND

AVERAGE

SPEND PER

PERSON (KR)

295

106

152

77

392

129

128

NATIONAL

AVERAGE

SPEND (KR)

67

67

105

33

295

48

51

BRANDS

SONOS





























RETAILERS EXCLUDING STREAMING SERVICES









NUNIMIZUM

MIISIMIINDO COM

YENNY - EL ATENEO







ITUNES

PERSONAL MUSICA

SEGFOOTRIGHT | SEGMENT 03 | FANATICS

SEGMENT 04 FANATICS SEGMENTNAME



This group enjoy the harder side of rock that makes them feel angry and edev to fuel their artistic needs. They still enjoy rocking out with their band and vou'll often catch them with their friends and a drink afterwards. They appreciate an artist with a backstory and personality, eating up interviews and recommendations or attending local shows. This segment of the rock iunkies have concentrated their efforts on hard rock and heavy metal, while also appreciating grunge and punk, but leaving the too-soft indie and acoustic out. They'll scroll through gig listings to find new artists and share music around with friends and family. When an artist really kicks ass it's extremely likely they'll shell out for a CD or digital album.

AUDIENCE SUMMARY

This segment were once the teen rebels into every and all things rock. but are now dedicating their time to the harder, edgier genres. They appreciate the side of rock that allows them to feel rebellious and angry. They are coming into their wild university days and nights or settling into their careers, battling with getting ahead while leading an exciting life. They still enjoy rocking out in gigs with their band and you'll often catch them with their friends and a drink after the show. They appreciate an artist with a backstory and personality, eating up interviews and recommendations or attending local shows. Often creatives as well. they spend non-musical spare time editing their self-shot photographs or reading an intellectual book.

THE SOUNDTRACK

GENRES

HARD ROCK **ALTERNATIVE ROCK HEAVY METAL GRUNGE PUNK**

MOODS

EDGY HARD **ANGRY EPIC BLUESY AUTHENTIC**









BANDA DE TURISTAS INFIERNO 18

QUEENS OF THE STONE AGE

LOS CALIGARIS

LA BERISO **NOEL SCHAJARIS** SLAYER







MUSIC DISCOVERY



LOOKING THROUGH GIG / FESTIVAL LISTINGS



RECOMMENDATION BY ANOTHER ARTIST YOU



INTERVIEWS IN MAGAZINES / **NEWSPAPERS**



MUSIC PLAYED IN CLUBS



LIVE PERFORMANCES AT

HOBBIES



PLAYING GUITAR

GOING TO CONCERTS



DRINKING WITH

FRIENDS





PHOTOGRAPHY

CREATING ARTWORK

PERSONALITY

NON CONFORMIST | AMBITIOUS | ADVENTUROUS | LAZY | TECH SAVVY | REBELLIOUS | OPEN MINDED | ARTISTIC

PRIORITIES

LEADING AN EXCITING LIFE | HAVING GOOD / HIGH QUALITY AUDIO EQUIPMENT | KNOWING ABOUT ART & CULTURE | CARING ABOUT SOCIETY | CHALLENGING THEMSELVES | GETTING AHEAD IN THEIR CAREER

TOP PASSIONS



MUSIC



TRAVELLING



BOOKS



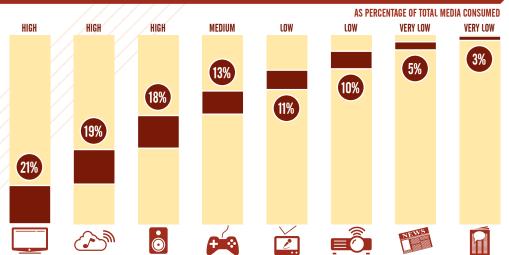
CAREER



PHOTOGRAPHY

SEGFOOTRIGHT | SEGMENT 04 | FANATICS Sonv Music Entertainment, Private and Confidential





MEDIA LANDSCAPE

STREAMING

MUSIC

PRESS

ONLINE











LISTENING

TO OWNED MUSIC





GAMING





RADIO



NEWSPAPERS



RADIO STATIONS

TELEVISION







MAGAZINES

TV CHANNELS







TV SHOWS FOR **MUSIC DISCOVERY**









TV SHOW CATEGORIES









LOCAL COMEDY

ENGAGEMENT PRINCIPLES









LIVE











WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS

ARTIST STORY / BACKGROUND

CREDIBILITY / AUTHENTICITY

PERSONALITY

HIGH PROFILE / BIG IMPACT ACTIVITY

INNOVATIVE CONTENT













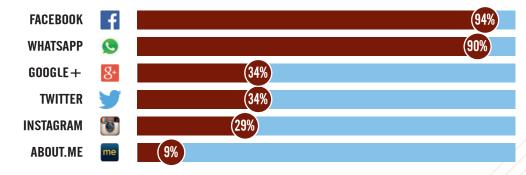




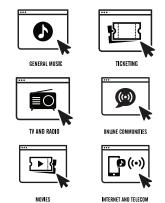
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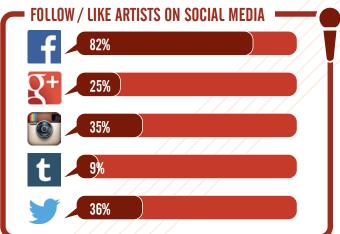
ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES





36% USE YOUTUBE TO LISTEN TO MUSIC DAILY

TOP YOUTUBE ACTIVITIES

WATCH "BEHIND THE SCENES" MUSIC CONTENT WATCH BIOGRAPHIES / DOCUMENTARIES ABOUT MUSIC ARTISTS WATCH FOOTAGE OF ARTISTS IN THE RECORDING STUDIO

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube

98%

YOUTUBE





CUEVANA.TV 27%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

CD ALBUMS 79% 422	SPEND (KR)
	172
DIGITAL ALBUMS 33% 160	67
DIGITAL SINGLES 22% 123	105
VINYL RECORDS 32% 31	33
CONCERT / FESTIVAL TICKETS 23% 762	295
ARTIST MERCHANDISE 45% 143	48
MOBILE MUSIC APPS 41% 173	51

AVERAGE SPEND

AVERAGE

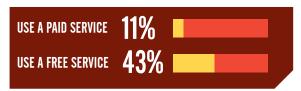
PLAYLISTS

NATIONAL

FREE

DIGITAL ALBUMS	78 %
DIGITAL SINGLES	78%

MUSIC STREAMING



TOP SERVICES USED IN THE LAST 12 MONTHS





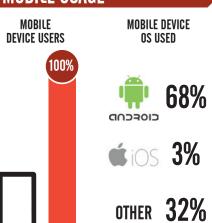


44%

7%

6%

MOBILE USAGE



(57%) USE PLAYLISTS OCCASIONALLY **USE PLAYLISTS REGULARLY** NEVER USE PLAYLISTS (+)

BRANDS























ABSOLUT.

Mams



JOHN L. COOK

RETAILERS EXCLUDING STREAMING SERVICES





NUNIMIZUM

51%

MIISIMIINDO COM 45%

YENNY - FL ATENEN 27%

ÉiTunes



Claro-

ITUNES

17%

PERSONAL MUSICA 15%

CLARO MUSICA 14%

SEGFOOTRIGHT | SEGMENT 04 | FANATICS Sony Music Entertainment. Private and Confidential.

SEGMENT 05 FANATICS SEGMENTNAME



These edgy twenty-somethings were the rebel teens who are now more focused on indie rock and pop. Acoustic and grunge still feature in their music priorities but indie and alternative take the cake. Sing them an original, dreamy song from an expert-approved artist with an awesome stage presence and they're yours. It's likely they are still a member of a band and jam it out on the regular. Through experienced eyes, they'll be looking out for good technique in an artist's live show too. Regular streamers and playlist perusers, this segment is constantly juicing the mobile device for new tunes. Scrolling through music blogs and online gig listings is a routine habit for these indie rockers and they'll follow artist and expert recommendations for new music discovery.

AUDIENCE SUMMARY

These edgy twenty-somethings were the rebel teens who are now more focused on indie rock and pop. Music that is experimental and in your face will catch their attention and find their way onto a playlist swiftly. This segment is still into swimming against the mainstream but is now getting a taste of responsibility, becoming more motivated to get ahead in their careers and learn new things. It's likely they are still a member of a band and jam it out on the regular. Through experienced eyes, they'll be looking out for good technique in an artist's live show too. Scrolling through music blogs and online gig listings is a routine habit for these indie rockers and they'll follow artist and expert recommendations for new music discovery.

THE SOUNDTRACK

GENRES

INDIE ROCK ALTERNATIVE ROCK INDIE POP **ACOUSTIC GRUNGE**

HOBBIES

PLAYING GUITAR

MOODS

EXPERIMENTAL AGGRESSIVE INNOVATIVE DARK **DREAMY** IN-YOUR-FACE

MUSEUMS & ART

GALLERIES

PLAY/SING IN A BAND









ARTISTS

VETAMADRE FRANZ FERDINAND **BOMBA ESTEREO CAPITAL CITIES CUENTOS BORGEANOS** THE KILLERS KASABIAN **BASTILLE ARCTIC MONKEYS** ARCADE FIRE KINGS OF LEON FOSTER THE PEOPLE

MUSIC DISCOVERY

SEARCHING / VISITING ONLINE MUSIC BLOGS / SPECIALIST MUSIC

PLAYLISTS ON A MUSIC

STREAMING SERVICE

LOOKING THROUGH GIG /

FESTIVAL LISTINGS

RECOMMENDATION BY ANOTHER ARTIST YOU











TOP PASSIONS









BOOKS



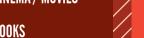


VIDEO GAMES

///









★★★☆ THE INTERNET

REVIEWS OF MUSIC / LIVE APPEARANCES ON

PERSONALITY

GOING TO THE

CINEMA

CREATIVE | MYSTERIOUS | IMAGINATIVE | ENVIRONMENTALLY CONSCIOUS THRILL SEEKING | LIBERAL | NON CONFORMIST | SARCASTIC

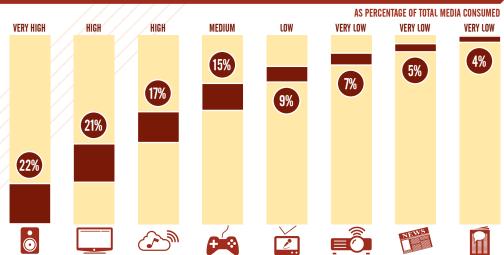
PRIORITIES

REBELLING AGAINST AUTHORITY | KNOWING ABOUT ART & CULTURE CHALLENGING THEMSELVES | BEING AN INDIVIDUAL | LEARNING NEW THINGS **GETTING AHEAD IN THEIR CAREER**

SEGFOOTRIGHT | SEGMENT 05 | FANATICS Sony Music Entertainment. Private and Confidential

19





MEDIA LANDSCAPE

ONLINE

PRESS

LISTENING

TO OWNED









STREAMING

MUSIC









RADIO



NEWSPAPERS



MAGAZINES

RADIO STATIONS

RQP%

TELEVISION

TV CHANNELS









TV SHOWS FOR **MUSIC DISCOVERY**









TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES









LIVE









WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS



ARTIST STORY / BACKGROUND

CREDIBILITY / AUTHENTICITY

PERSONALITY

HIGH PROFILE / BIG IMPACT ACTIVITY

INNOVATIVE CONTENT













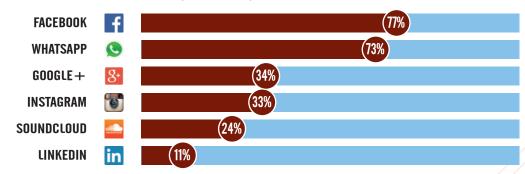




Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

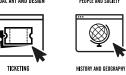
ONLINE

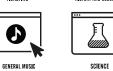
TOP SOCIAL MEDIA SERVICES (USED DAILY)

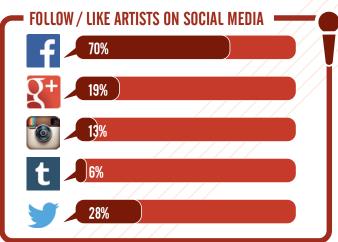


WEBSITE CATEGORIES











TOP YOUTUBE ACTIVITIES

CREATE OWN PLAYLISTS OF MUSIC VIDEOS AND SONGS WATCH INTERVIEWS WITH MUSIC ARTISTS WATCH FOOTAGE OF ARTISTS IN THE RECORDING STUDIO

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube YOUTUBE

81%





80%

VEVO 30%

MUSIC STREAMING

USE A PAID SERVICE 31% USE A FREE SERVICE

TOP SERVICES USED IN THE LAST 12 MONTHS







45%

7%

6%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

AVERAGE SPEND

PAID		AVERAGE Spend Per Person (Kr)	NATIONAL Average Spend (KR)
CD ALBUMS	76%	318	172
DIGITAL ALBUMS	25%	127	67
DIGITAL SINGLES	15%	168	105
VINYL RECORDS	21%	85	33
CONCERT / FESTIVAL TICKETS	43%	712	295
ARTIST MERCHANDISE	55%	102	48
MOBILE MUSIC APPS	37%	90	51

FREE

DIGITAL ALBUMS	78%
DIGITAL SINGLES	71%

MOBILE USAGE

MOBILE **MOBILE DEVICE DEVICE USERS** OS USED 92% 56% CIOSCUD **i**os **6**% 31% OTHER

PLAYLISTS (51%) **JSE PLAYLISTS OCCASIONALLY** (41%) **USE PLAYLISTS REGULARLY** NEVER USE PLAYLISTS

BRANDS































RETAILERS EXCLUDING STREAMING SERVICES







NUNIMIZUM

MILSIMIINDO COM

YENNY - EL ATENEO







ARTIST'S OWN OFFICIAL WEBSITE

ITUNES

CARREFOUR

SEGFOOTRIGHT | SEGMENT 05 | FANATICS

SEGMENT 06 FANATICS SEGMENTNAME



Sun or no sun, this segment are all rapid, rhythmical lyrics and roots. A good time for this crowd involves catchy, sexy music to the beat of rap, hip hop and reggaeton. Innovation and a big impact are important to them if an artist wants to stick around on their playlist. If they're not on the treadmill or the dance floor you'll find them in a karaoke booth trving to keep up with their favourite rap and r'n'b artists. This segment experiences new music on their mobiles through music apps and online adverts. They are heavy social media users and will check out new artists through recommendations on Instagram and Twitter by musicians that have already made the cut.

AUDIENCE SUMMARY

Sun or no sun, this segment are all rapid, rhythmical lyrics and roots. A good time for this crowd involves catchy, sexy music to the beat of rap, hip hop and reggaeton. Innovation and a big impact are important to them if an artist wants to stick around on their playlist. Regulars on the VIP list at the club, they'll whip and nae nae until the wee hours or spend some downtime streaming a box set and WhatsApping their friends about the episode's cliffhanger. This seement loves an opportunity to show off their unique, chic outfits that demonstrate their fierce flamboyant vibe. This segment are energetic and risk-taking, so don't expect anything about them to be tame from their fashion choices to dance moves.

THE SOUNDTRACK

GENRES

RAP HIP-HOP REGGAETON **REGGAE / SKA** R'N'B

MOODS

UP TO DATE FUNKY FUTURISTIC CATCHY CHALLENGING SEXY









EL TIRRI Y CARLIX ASAP ROCKY BIG SEAN FRANK OCEAN **FARRUKO ALEXIS & FIDO CHRIS BROWN WIZ KHALIFA** MISS BOLIVIA DRAKE **CHOCQUIBTOWN** MACACO











MUSIC DISCOVERY



USING MUSIC APPS ON MOBILE DEVICES



SEARCHING / VISITING MUSIC AUDIO SERVICES



SEEING WHO YOUR FAVOURITE ARTISTS / CELEBRITIES FOLLOW ON INSTAGRAM / TWITTER



ADVERTS ONLINE



WATCHING ARTISTS AT CONCERTS/ GIGS OR

HOBBIES



DANCING / CLUBBING



FASHION / CLOTHES







PERSONALITY

SERIES / BOXSETS

STREET SMART | OUTRAGEOUS | RISK TAKING | FLAMBOYANT | SARCASTIC | ARTISTIC | TREND SETTING | ENERGETIC

PRIORITIES

HAVING A LOT OF FRIENDS | LEADING AN EXCITING LIFE | GETTING AHEAD IN THEIR CAREER | HAVING A GOOD SENSE OF HUMOUR | CHALLENGING THEMSELVES | RESPECTING OTHER CULTURES

TOP PASSIONS

MUSIC



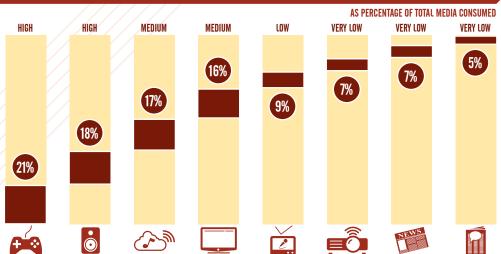






SEGFOOTRIGHT | SEGMENT 06 | FANATICS Sonv Music Entertainment, Private and Confidential

DAILY MEDIA DIARY



MEDIA LANDSCAPE

LISTENING

TO OWNED

MUSIC

PRESS









STREAMING

MUSIC





ONLINE



TELEVISION



RADIO



NEWSPAPERS



MAGAZINES

TV CHANNELS







TV SHOWS FOR MUSIC DISCOVERY









TV SHOW CATEGORIES











ENGAGEMENT PRINCIPLES





LIVE









WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS





CREDIBILITY / AUTHENTICITY

PERSONALITY

INNOVATIVE CONTENT

HIGH PROFILE / BIG IMPACT ACTIVITY











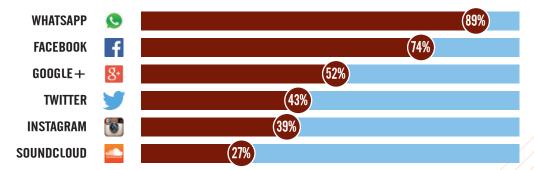




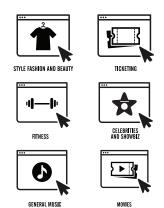
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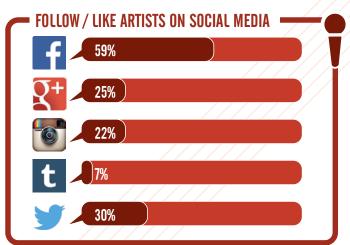
ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES





USE YOUTUBE TO LISTEN TO MUSIC DAILY

TOP YOUTUBE ACTIVITIES

COMMENT ON VIDEOS

WATCH INTERVIEWS WITH MUSIC ARTISTS

USE THE YOUTUBE SIDEBAR TO DISCOVER NEW CHANNELS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube

YOUTUBE

90%



73%



VEVO 30%

MUSIC STREAMING

USE A PAID SERVICE 29% **USE A FREE SERVICE**

TOP SERVICES USED IN THE LAST 12 MONTHS







24%

16%

8%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

PAID		SPEND PER Person (Kr)	AVERAGE Spend (KR)
CD ALBUMS	69%	359	172
DIGITAL ALBUMS	40%	398	67
DIGITAL SINGLES	24%	500	105
VINYL RECORDS	33%	144	33
CONCERT / FESTIVAL TICKETS	39%	477	295
ARTIST MERCHANDISE	54%	223	48
MOBILE MUSIC APPS	58%	218	51

AVERAGE SPEND

AVFRAGE

NATIONAL

FREE

DIGITAL ALBUMS	61%
DIGITAL SINGLES	59%

MOBILE USAGE

MOBILE MOBILE DEVICE **DEVICE USERS** OS USED 95% 76% CIOSCUD 5% **S**iOS **OTHER** 32%

PLAYLISTS USE PLAYLISTS OCCASIONALLY USE PLAYLISTS REGULARLY NEVER USE PLAYLISTS (+) (19%)

BRANDS



























ABSOLUT.



RETAILERS EXCLUDING STREAMING SERVICES









NUNIMIZUM 51%

MIISIMIINDO COM 47% ARTIST'S OWN OFFICIAL WEBSITE

24%







CLARO MUSICA 23%

YENNY - EL ATENEO 21% PERSONAL MUSICA 17%

SEGFOOTRIGHT | SEGMENTOG | FANATICS

SEGMENT 07 FANATICS SEGMENTNAME

AGE

21 - 29

GENDER





POPULATION



253,700

TYPICAL EMPLOYMENT STATUS

Working full time / Working part time

TYPICAL HOUSEHOLD STATUS

Live with parent(s) / Live alone / Live with friend(s)



This group loves a good rhythm and has the energy and liver endurance to dance all night to something innovative, electronic and complex. They'll pop on something with an electro-futuristic sound to get them going, such as dubstep, techno or electro pop. They'll chat with friends and share musicinsider intel about artists who are high profile, with winning personality to beef up their playlists. They keep up to date by surfing music blogs and specialist websites, trusting the advice and reviews of music experts, and downloading the most danceable songs after they hit the club. They know what's hot and a song with a thumpine beat and a DJ recommendation is a winner in this group's eyes.

AUDIENCE SUMMARY

This segment are all about music, net, and living for the weekend. They are up to date on podcast happenings and will likely be responsible for owning a good number of apps on their trendy mobile devices. This group loves a good rhythm and has the energy and liver endurance to dance all night to something innovative. electronic and complex. They're vivacious, ambitious, devilishly stylish and fun to be around. They keep up to date by surfing music blogs and specialist websites, trusting the advice and reviews of music experts, and downloading the most danceable songs after they hit the club. They know what's hot and a song with a thumping beat and a DJ recommendation is a winner in this group's eyes.

THE SOUNDTRACK

GENRES

DUBSTEP TRANCE HOUSE **TECHNO ELECTRO POP** DANCE

MOODS

FUTURISTIC COMPLEX ELECTRONIC EXPERIMENTAL INNOVATIVE EPIC









ARTISTS



TOVE LO









MUSIC DISCOVERY



MUSIC PLAYED IN CLUBS



USING MUSIC APPS ON MOBILE DEVICES



RECOMMENDATION BY EXPERTS (DJS.



SEARCHING / VISITING MUSIC AUDIO SERVICES



SEARCHING / VISITING ONLINE MUSIC BLOGS / SPECIALIST MUSIC

HOBBIES



LISTENING TO **PODCASTS**









PAINTING / DRAWING

FASHION / CLOTHES



TOP PASSIONS



MUSIC



INTERNET



EXERCISING



VIDEO GAMES



PHOTOGRAPHY

PERSONALITY

DANCING / CLUBBING

TREND SETTING | ENERGETIC | VIVACIOUS | AMBITIOUS | STYLISH INVENTIVE | ADVENTUROUS | INTELLECTUAL

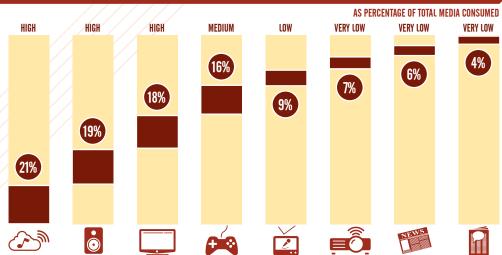
PRIORITIES

LIVING FOR THE WEEKEND | NOT GETTING TIED DOWN WITH RELATIONSHIPS JUST YET | STAYING AHEAD OF FASHION | LEADING AN EXCITING LIFE | GETTING AHEAD IN THEIR CAREER | CHALLENGING THEMSELVES

SEGFOOTRIGHT | SEGMENT 07 | FANATICS Sony Music Entertainment, Private and Confidential

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MEDIA LANDSCAPE

LISTENING

TO OWNED MUSIC

PRESS

STREAMING

MUSIC









ONLINE









RADIO STATIONS

RADIO

TELEVISION





NEWSPAPERS



MAGAZINES

TV CHANNELS









TV SHOWS FOR **MUSIC DISCOVERY**









TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES









LIVE









ACTIVITY



WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS



ARTIST STORY / BACKGROUND

CREDIBILITY / AUTHENTICITY

PERSONALITY HIGH PROFILE / BIG IMPACT

INNOVATIVE CONTENT









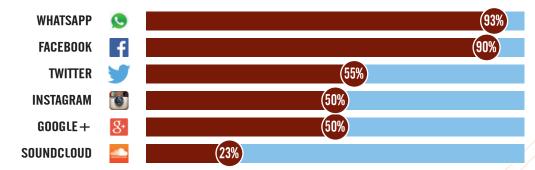




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ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES



TICKETING

4

JOBS AND EDUCATION



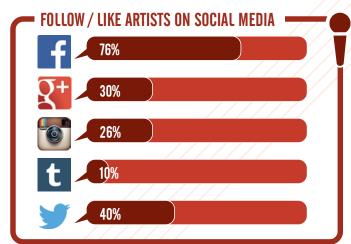














TOP YOUTUBE ACTIVITIES

WATCH "BEHIND THE SCENES" MUSIC CONTENT
WATCH INTERVIEWS WITH MUSIC ARTISTS
USE THE YOUTUBE SIDEBAR TO DISCOVER NEW CHANNELS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube

YOUTUBE

FACEBOOK



VEVO

94% 73%

48%

MUSIC STREAMING

USE A PAID SERVICE 31% USE A FREE SERVICE 28%

TOP SERVICES USED IN THE LAST 12 MONTHS







44%

8%

8%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

ID

PAID		SPEND PER Person (Kr)	AVERAGE Spend (KR)	
CD ALBUMS	43%	301	172	
DIGITAL ALBUMS	37%	174	67	
DIGITAL SINGLES	24%	248	105	
/INYL RECORDS	29%	63	33	
CONCERT / FESTIVAL TICKETS	34%	692	295	
ARTIST MERCHANDISE	62%	129	48	
MOBILE MUSIC APPS	43%	129	51	

AVERAGE SPEND

AVFRAGE

NATIONAL

FREE

DIGITAL ALBUMS	57%
DIGITAL SINGLES	57%

MOBILE USAGE

MOBILE DEVICE OS USED

97%

100 76%

100 8%

OTHER 24%

USE PLAYLISTS REGULARLY USE PLAYLISTS OCCASIONALLY USE PLAYLISTS OCCASIONALLY WEVER USE PLAYLISTS The second of the second o

BRANDS

SKULL





AIRBORN⁸



















AY NOT DEAD



RETAILERS EXCLUDING STREAMING SERVICES

MUSIMUNDO

M



MUSIMUNDO **41%**

MUSIMUNDO.COM **38%**

YENNY - EL ATENEO 25%

ÉiTunes

M movistar

Carrefour

22%

MOVISTAR MUSICA

)%

17%

SegFOOTRIGHT | SEGMENT 07 | FANATICS

SEGMENT 08 FANATICS SEGMENTNAME



This segment are the grown up metal heads and punks who are trying hard to contain their drum-soloing inner music monologue on the morning commute. It's likely that they have a family to feed now but music is still a priority in their downtime and they'll attend gigs regularly to scratch that itch. They're still into the music they loved as kids, hard and alternative rock, but they'll partake in some acoustic and electro now too. They appreciate music that has been recommended to them by friends or artists with a high profile and a winning personality. These middle-aged rockers straddling the hill visit artist websites and accept the recommendations by artists already known to discover and understand new music.

AUDIENCE SUMMARY

This segment are the grown up metal heads and punks who are trying hard to contain their drum-soloing inner music monologue on the morning commute. It's likely that they have a family to feed now but music is still a priority in their downtime and they'll attend gigs regularly to scratch that itch. They're all about music, football and keeping fit. Boozing with friends at sports bars and music festivals keep these guys grounded when work life gets tough. They're still into the music they loved as kids, hard and alternative rock, but they'll partake in some acoustic and electro now too. They appreciate music that has been recommended to them by friends or artists with a high profile and a winning personality.

THE SOUNDTRACK

GENRES

HARD ROCK **HEAVY METAL** INDIE ROCK **ALTERNATIVE ROCK ACOUSTIC ELECTRONIC**

MOODS

HARD **EXPERIMENTAL AGGRESSIVE SOPHISTICATED** REBELLIOUS INNOVATIVE











ARTISTS













MUSIC DISCOVERY

THE PIXIES

FOO FIGHTERS



WATCHING ARTISTS AT CONCERTS/ GIGS OR



BROWSING RETAILER WEBSITES



VISITING OFFICAL ARTIST WEBSITES



RECOMMENDATION BY ANOTHER ARTIST YOU



MUSIC PLAYED IN CLUBS

HOBBIES



PLAYING GUITAR













TOP PASSIONS



MUSIC



FOOTBALL



EXERCISING



TECHNOLOGY



PHOTOGRAPHY

///

PERSONALITY

GOING TO CONCERTS

& FESTIVALS

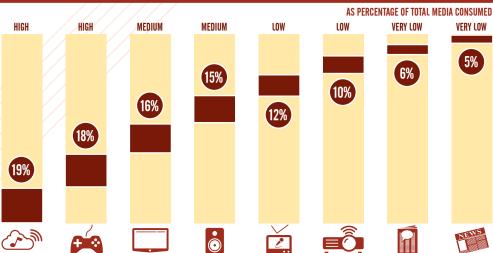
RECKLESS | ARTISTIC | TECH SAVVY | AMBITIOUS | STRONG-WILLED | ADVENTUROUS | ENERGETIC | STYLISH

PRIORITIES

HAVING GOOD / HIGH QUALITY AUDIO EQUIPMENT | REBELLING AGAINST AUTHORITY | CHALLENGING THEMSELVES | BEING AWARE OF GLOBAL NEWS & EVENTS | KNOWING ABOUT ART & CULTURE | OWNING THE LATEST GADGETS

SEGFOOTRIGHT | SEGMENT 08 | FANATICS Sony Music Entertainment, Private and Confidential





MEDIA LANDSCAPE

STREAMING

MUSIC

PRESS

ONLINE











LISTENING

TO OWNED MUSIC



GAMING

RADIO STATIONS



TELEVISION



RADIO



NEWSPAPERS



MAGAZINES

TV CHANNELS









TV SHOWS FOR **MUSIC DISCOVERY**









TV SHOW CATEGORIES



STAND UP COMEDY

ENGAGEMENT PRINCIPLES









LIVE









WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS

ARTIST STORY / BACKGROUND

CREDIBILITY / AUTHENTICITY

PERSONALITY

HIGH PROFILE / BIG IMPACT ACTIVITY

INNOVATIVE CONTENT













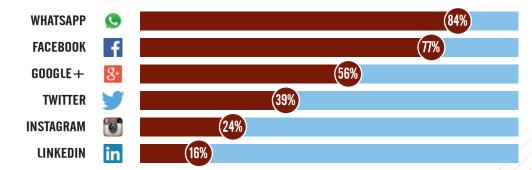




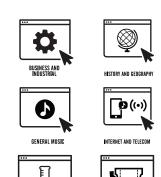
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ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)

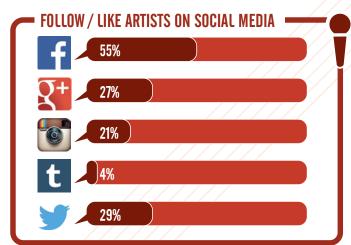


WEBSITE CATEGORIES



TICKETING

SCIENCE



34% USE YOUTUBE TO LISTEN TO MUSIC DAILY

TOP YOUTUBE ACTIVITIES

WATCH "BEHIND THE SCENES" MUSIC CONTENT WATCH FOOTAGE OF ARTISTS IN THE RECORDING STUDIO WATCH LIVE MUSIC PERFORMANCES

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube YOUTUBE

92%



75%



VEVO 34%

MUSIC STREAMING

16% **USE A PAID SERVICE** USE A FREE SERVICE 22%

TOP SERVICES USED IN THE LAST 12 MONTHS







9%

8%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

PAID		SPEND PER Person (KR)	AVERAGE Spend (Kr)
CD ALBUMS	74%	345	172
DIGITAL ALBUMS	34%	162	67
DIGITAL SINGLES	21%	255	105
VINYL RECORDS	37%	105	33
CONCERT / FESTIVAL TICKETS	36%	640	295
ARTIST MERCHANDISE	41%	159	48
MOBILE MUSIC APPS	46%	131	51
		<u> </u>	<u> </u>

AVERAGE SPEND

AVFRAGE

NATIONAL

FREE

DIGITAL ALBUMS	6 8%
DIGITAL SINGLES	56%

MOBILE USAGE

MOBILE DEVICE MOBILE **DEVICE USERS** OS USED 65% CIOSCUD **i**os 11% OTHER 39%

PLAYLISTS (57%) **USE PLAYLISTS OCCASIONALLY USE PLAYLISTS REGULARLY** NEVER USE PLAYLISTS (+) (23%)

BRANDS































RETAILERS EXCLUDING STREAMING SERVICES







NUNIMIZUM 58% MIISIMIINDO COM

YENNY - FL ATENEN 46% 28%







PERSONAL MUSICA

18%

16%

CARREFOUR 16%

SEGFOOTRIGHT | SEGMENT 08 | FANATICS Sony Music Entertainment. Private and Confidential.

SEGMENT 09 FANATICS SEGMENTNAME

30 - 44

GENDER





POPULATION



543,100

TYPICAL EMPLOYMENT STATUS

Working full time / Working part time

TYPICAL HOUSEHOLD STATUS

Live with partner (and children)



This segment is versatile, dipping in to many genres such as jazz and funk, then popping on some indie and electro pop. They like sophisticated and soulful music. something to warm the cockles while they are going about the daily mundane routines. They'll stream videos on YouTube and buy the CD or digital album if the song reaches them. They find new music through visiting artist websites and reading music reviews or from the good old-fashioned stage. These ladies have probably subscribed to a few magazines with a music section to keep in the know and ahead of the times. They've got an awful lot on their plates but still find time to listen to and play music for nourishment of the mind and soul.

AUDIENCE SUMMARY

This group of women are spiritual, artistic and organized. They appreciate all forms of art, from photographed to written to musical, and they'll the spend time and money to see and hear it. Often musicians and artists themselves. they'll get involved in the art too. This segment is versatile, dipping in to many genres such as jazz and funk, then popping on some indie and electro pop. They like sophisticated and soulful music, something to warm the cockles while they are going about the daily mundane routines. They'll stream videos on YouTube and buy the CD or digital album if the song reaches them. They find new music through visiting artist websites and reading music reviews or from the good old-fashioned stage.

THE SOUNDTRACK

GENRES

INDIE POP ELECTRO POP ACOUSTIC JAZZ SOUL **FUNK**

MOODS

FUNKY COMPLEX SOPHISTICATED SPIRITUAL INTELLIGENT SOULFUL









ARTISTS









MUSIC DISCOVERY

KATE BUSH

THE CURE



VISITING OFFICAL ARTIST



WATCHING ARTISTS AT **CONCERTS/ GIGS OR**



MUSIC PLAYED IN CLUBS



REVIEWS OF MUSIC / LIVE APPEARANCES ON



INTERVIEWS IN MAGAZINES / **NEWSPAPERS**

HOBBIES



GOING TO CONCERTS

MUSEUMS & ART

GALLERIES





FASHION / CLOTHES

PHOTOGRAPHY

TOP PASSIONS



MUSIC



BOOKS



FOOD & DRINK



CAREER



FASHION

PERSONALITY

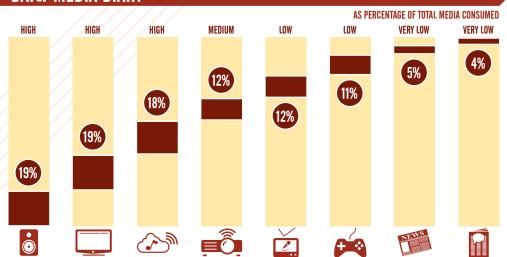
ARTISTIC | FASHION CONSCIOUS | SELF RELIANT | ORGANIZED | CHARITABLE | SPIRITUAL | VIVACIOUS | OPEN MINDED

PRIORITIES

KEEPING YOUTHFUL LOOKS | HAVING A LOT OF FRIENDS | EATING / BUYING ORGANIC PRODUCTS | CHALLENGING THEMSELVES | CARING ABOUT SOCIETY | **KNOWING ABOUT ART & CULTURE**

SEGFOOTRIGHT | SEGMENT 09 | FANATICS Sony Music Entertainment. Private and Confidential





MEDIA LANDSCAPE

ONLINE

PRESS

LISTENING

TO OWNED













STREAMING

MUSIC



RADIO STATIONS



TELEVISION



GAMING



NEWSPAPERS



MAGAZINES

TV CHANNELS









TV SHOWS FOR **MUSIC DISCOVERY**









TV SHOW CATEGORIES



COOKING

ENGAGEMENT PRINCIPLES









LIVE











WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS



ARTIST STORY / BACKGROUND

CREDIBILITY / AUTHENTICITY

PERSONALITY

HIGH PROFILE / BIG IMPACT ACTIVITY















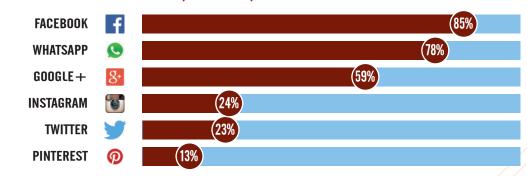




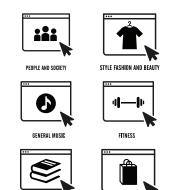
Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

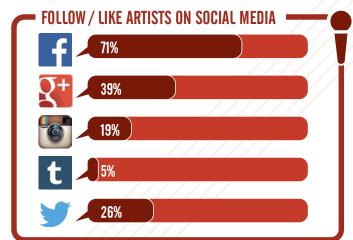
TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES



BOOKS AND LITERATURE



USE YOUTUBE TO LISTEN 37% USE YUUTUBE IL

TOP YOUTUBE ACTIVITIES

WATCH INTERVIEWS WITH MUSIC ARTISTS

WATCH BIOGRAPHIES / DOCUMENTARIES ABOUT MUSIC ARTISTS WATCH FULL TV PROGRAMMES OR FILMS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube YOUTUBE

90%





VEVO 26% 82%

MUSIC STREAMING

USE A PAID SERVICE 31% **USE A FREE SERVICE**

TOP SERVICES USED IN THE LAST 12 MONTHS







33%

13%

5%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

PAID		SPEND PER Person (Kr)	AVERAGE Spend (Kr)
CD ALBUMS	73 %	286	172
DIGITAL ALBUMS	22%	128	67
DIGITAL SINGLES	18%	185	105
VINYL RECORDS	25%	115	33
CONCERT / FESTIVAL TICKETS	43%	530	295
ARTIST MERCHANDISE	48%	95	48
MOBILE MUSIC APPS	42%	81	51

AVERAGE SPEND

AVERAGE

NATIONAL

FREE

DIGITAL ALBUMS	69%
DIGITAL SINGLES	61%

MOBILE USAGE

MOBILE DEVICE MOBILE **DEVICE USERS** OS USED 96% 56% CIOSCUD **i**os **6**% OTHER 37%

PLAYLISTS USE PLAYUISTS OCCASIONALLY USE PLAYLISTS REGULARLY NEVER USE PLAYLISTS (+) (32%) (20%)

BRANDS

jazmin chebar









PRÜNE



















RETAILERS EXCLUDING STREAMING SERVICES







NUNIMIZUM **52%** MIISIMIINDO COM 34%

YENNY - FL ATENEN 29%

OFFICIAL ARTIST WEBSITES





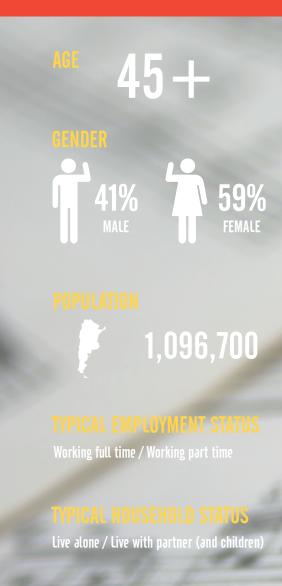
ARTIST'S OWN OFFICIAL WEBSITE 23%

15%

PERSONAL MUSICA 12%

SEGFOOTRIGHT | SEGMENT 01 | FANATICS Sony Music Entertainment. Private and Confidential.

SEGMENT 10 FANATICS SEGMENTNAME





At their age, this segment have the disposable income to shell out on hi-fi tech to eniov their music at home and abroad, and they won't hesitate to spend it. They listen to a mixture of folk, blues, and classic rock, mixing it up from time to time with country and jazz. Their music library is a catalogue of decades of music collecting. Downtime is spent listening to music that displays personality and has a big impact. Social media is no longer just for kids but they do stay tuned into music mainly via already treasured artist recommendations. emails from music companies and the good old-fashioned stage. These long-standing experts will make up their own minds based on the quality of the artist's performance and character.

AUDIENCE SUMMARY

This segment's music taste is varied and old school. Their music library is a catalogue of decades of music collecting. They listen to a mixture of folk, blues, and classic rock, mixing it up from time to time with country and jazz. They'll spend time listening to music that displays personality and has a big impact. They get out of the house, heading to going on walks, seeing ballets and attending festivals. Social media is no longer just for kids but they do stay tuned into music mainly via already treasured artist recommendations, emails from music companies and the good old-fashioned stage. These long-standing experts will make up their own minds based on the quality of the artist's performance and character.

THE SOUNDTRACK

WALKS / HIKING

GOING TO CONCERTS

& FESTIVALS

GENRES

CLASSIC ROCK / SOUL BLUES SINGER SONGWRITER FOLK **JAZZ** COUNTRY

HOBBIES

MOODS

PASSIONATE TIMELESS MELANCHOLY **EXPERIMENTAL EXPRESSIVE** INTELLIGENT

VOLUNTEERING FOR

CRAFTS









TERESA PARODI CAT STEVENS OTIS REDDING B.B. KING **VAN MORRISON** PATRICIA SOSA MILES DAVIS **ROBERT JOHNSON GLENN MILLER** LUIS SPINETTA MARK KNOPFLER

CHANGO SPASIUK













MUSIC DISCOVERY



RECOMMENDATION BY EXPERTS (DJS.



EMAILS FROM MUSIC COMPANIES, STORES OR



WATCHING ARTISTS AT CONCERTS/ GIGS OR



LIVE PERFORMANCES

REVIEWS OF MUSIC/ LIVE APPEARANCES IN MAGAZINES /
NEWSPAPERS

PERSONALITY

GO TO OPERA/ Ballet/symphony

REFINED | COSMOPOLITAN | CONTENT | CONFIDENT | ARTISTIC | HEALTH CONSCIOUS | SOCIABLE | SOCIALLY CONSCIOUS

PRIORITIES

BEING POLITICALLY AWARE | HAVING GOOD / HIGH QUALITY AUDIO EQUIPMENT | BEING AWARE OF GLOBAL NEWS & EVENTS | EATING / BUYING ORGANIC PRODUCTS | KNOWING ABOUT ART & CULTURE | CARING ABOUT SOCIETY

TOP PASSIONS



MUSIC



TRAVELLING



ARTS & CRAFTS



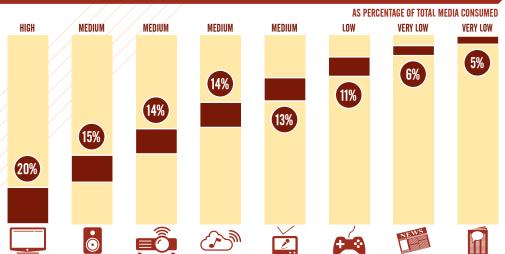
PHOTOGRAPHY



POLITICS & CURRENT AFFAIRS

SEGFOOTRIGHT | SEGMENT 10 | FANATICS

DAILY MEDIA DIARY



MEDIA LANDSCAPE

LISTENING

TO OWNED

MUSIC

PRESS

ONLINE













STREAMING

MUSIC

RADIO STATIONS



TELEVISION



GAMING



NEWSPAPERS



MAGAZINES

TV CHANNELS









TV SHOWS FOR **MUSIC DISCOVERY**









TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES









LIVE











WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS

ARTIST STORY / BACKGROUND

CREDIBILITY / AUTHENTICITY

PERSONALITY

HIGH PROFILE / BIG IMPACT ACTIVITY

INNOVATIVE CONTENT













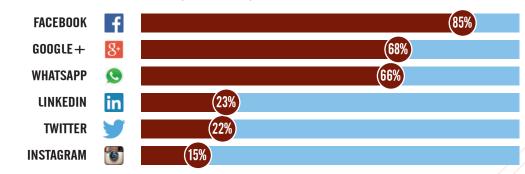




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ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES



SCIENCE

GENERAL MUSIC





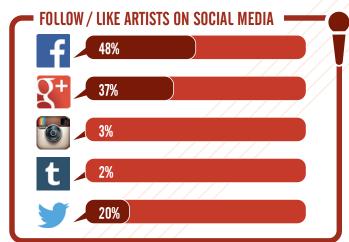








FINANCE





TOP YOUTUBE ACTIVITIES

WATCH "ARCHIVE" MUSIC FOOTAGE WATCH FOOTAGE OF ARTISTS IN THE RECORDING STUDIO

VIDEO STREAMING

WATCH LIVE MUSIC PERFORMANCES

TOP SERVICES USED IN THE LAST MONTH

You Tube YOUTUBE



FACEBOOK

CUEVANA.TV 15%

83% **75%**

MUSIC STREAMING

USE A PAID SERVICE	6%	
USE A FREE SERVICE	28%	

TOP SERVICES USED IN THE LAST 12 MONTHS







15%

7%

4%

MUSIC SPEND

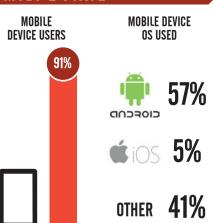
PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

PAID		SPEND PER Person (Kr)	AVERAGE Spend (Kr)
CD ALBUMS	76%	344	172
DIGITAL ALBUMS	22%	121	67
DIGITAL SINGLES	20%	151	105
INYL RECORDS	24%	98	33
CONCERT / FESTIVAL TICKETS	28%	509	295
RTIST MERCHANDISE	36%	120	48
NOBILE MUSIC APPS	30%	93	51

FREE

DIGITAL ALBUMS	56%
DIGITAL SINGLES	6 5%

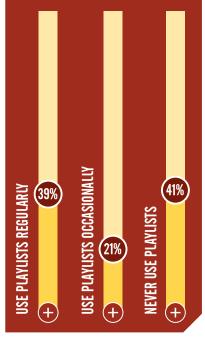
MOBILE USAGE



AVERAGE SPEND

AVERAGE Spend Per Person (Kr)	NATIONAL Average Spend (Kr)
344	172
121	67
151	105
98	33
509	295
120	48
93	51

PLAYLISTS



BRANDS































RETAILERS EXCLUDING STREAMING SERVICES







NUNIMIZUM 51% MILSIMIINDO COM 31%

YENNY - FL ATENEN 25%







ARTIST'S OWN OFFICIAL WEBSITE 24%

15%

MOVISTAR MUSICA 14%

SEGFOOTRIGHT | SEGMENT 10 | FANATICS



ENTHUSIASTS



SEGMENT 11 ENTHUSIASTS SEGMENT 11 ENTHUSIASTS



When charging up the half pipe or doing 360s off of skateboarding rails, they need the pumping beats in their headphones for fuel, Luckily they can get this high-octane buzz from a range of musical genres from rap and reggaeton, to alt rock, electro and hip hop. Highly sociable and tech savvy, they find out the latest tunes from friends or social media posts. They are responsible for a large part of the views of the latest viral video, passing their devices around to friends and sharing it online. They like instant gratification so will stream and download their music based on mentions online and YouTube links sent by friends. New music can be picked up from their video games and by browsing retailer websites.

AUDIENCE SUMMARY

These confident, young guys are hardcore when it comes to music and gaming, on and off screen. They live for adventure and adrenaline, whether it's playing extreme sports or leveling up on Xbox, and they prefer to do it with their friends. When charging up the half pipe or doing 360s off of skateboarding rails, they need the pumping beats in their headphones for fuel, Highly sociable and tech savvy, they find out the latest tunes from friends or social media posts. They are responsible for a large part of the views of the latest viral video, passing their devices around to friends and sharing it online. They like instant gratification so will stream and download their music based on mentions online and YouTube links sent by friends.

THE SOUNDTRACK

GENRES

MOODS

ELECTRONIC HARD RAP **ELECTRONIC** HIP-HOP NOISY REGGAETON **FUTURISTIC EDM POWERFUL ALTERNATIVE ROCK EXCITING**









JASON DERULO

LOS BONNITOS

CUARTETO DE NOS

ARTISTS









MUSIC DISCOVERY



MENTIONS ONLINE / ON Social Media by other



YOUTUBE LINKS SENT TO YOU BY FRIENDS



MUSIC PLAYED IN VIDEO



BANNER ADVERTS OR Home page promotions on a music streaming



MUSIC PLAYED IN CLUBS

HOBBIES



PLAYING GAMES ON A CONSOLE



LISTENING TO PODCASTS



İ USING APPS ON MOBILE DEVICES



DRINKING WITH FRIENDS

PERSONALITY

EXTREME SPORTS

TECH SAVVY | FUNNY | AMBITIOUS | REBELLIOUS | EASILY DISTRACTED | STATUS SEEKING | OUTRAGEOUS | EXHIBITIONIST

PRIORITIES

HAVING A LOT OF FRIENDS | OWNING THE LATEST GADGETS | LEADING AN EXCITING LIFE | EARNING LOTS OF MONEY | STAYING AHEAD OF TECHNOLOGY LIVING FOR THE WEEKEND

TOP PASSIONS

MUSIC





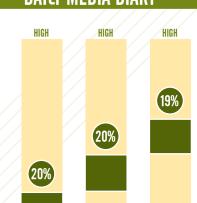


TECHNOLOGY

Sony Music Entertainment. Private and Confidential

SEGFOOTRIGHT | SEGMENT 11 | ENTHUSIASTS

DAILY MEDIA DIARY















MEDIUM

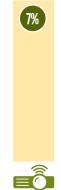
17%



LOW

Ž.

TELEVISION



RADIO

VERY LOW





4%

NEWSPAPERS

AS PERCENTAGE OF TOTAL MEDIA CONSUMED

ENGAGEMENT PRINCIPLES

















ACTIVITY



INNOVATIVE CONTENT

WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS ARTIST STORY / BACKGROUND LIVE CREDIBILITY / AUTHENTICITY













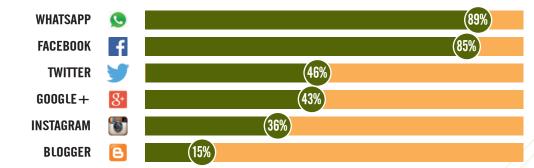




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ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



MEDIA LANDSCAPE

PRESS











GENERAL MUSIC



COMPUTERS AND ELECTRONICS







TV SHOW CATEGORIES



RADIO101.5

WEBSITE CATEGORIES



COMPUTERS AND

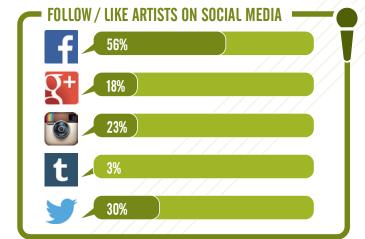












TV CHANNELS



























ONLINE COMMUNITIES



ON/ USE YOUTUBE TO LISTEN

TOP YOUTUBE ACTIVITIES

WATCH VLOGS

LOOK AT THE "RECOMMENDED" CHANNELS LIKE / DISLIKE VIDEOS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube

93%

YOUTUBE

FACEBOOK 78%



vevo

VEVO

30%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

AVERAGE NATIONAL PAID SPEND PER AVERAGE PERSON (KR) SPEND (KR) CD ALBUMS 59% 176 172 27% **DIGITAL ALBUMS** 97 67 **DIGITAL SINGLES** 17% 137 105 23% VINYL RECORDS 40 33 47% **CONCERT / FESTIVAL TICKETS** 350 295 48% ARTIST MERCHANDISE 108 48 45% MOBILE MUSIC APPS 72 51

AVERAGE SPEND

PLAYLISTS

FREE

DIGITAL ALBUMS	62%
DIGITAL SINGLES	61%

MUSIC STREAMING

USE A PAID SERVICE 37% **USE A FREE SERVICE**

TOP SERVICES USED IN THE LAST 12 MONTHS







7%

14% 35%

MOBILE USAGE

MOBILE DEVICE MOBILE **DEVICE USERS** OS USED 67% CIOSCUD €ios 8% **OTHER** 34%

(57%) USE PLAYLISTS OCCASIONALLY **USE PLAYLISTS REGULARLY** NEVER USE PLAYLISTS (+) (21%)

BRANDS







CALL DUTY























RETAILERS EXCLUDING STREAMING SERVICES

Carrefour

CARREFOLIR

NUNIMIZUM 41%

MIISIMIINDO COM 34%

19%



ÉiTunes

Personal

CLARO MUSICA

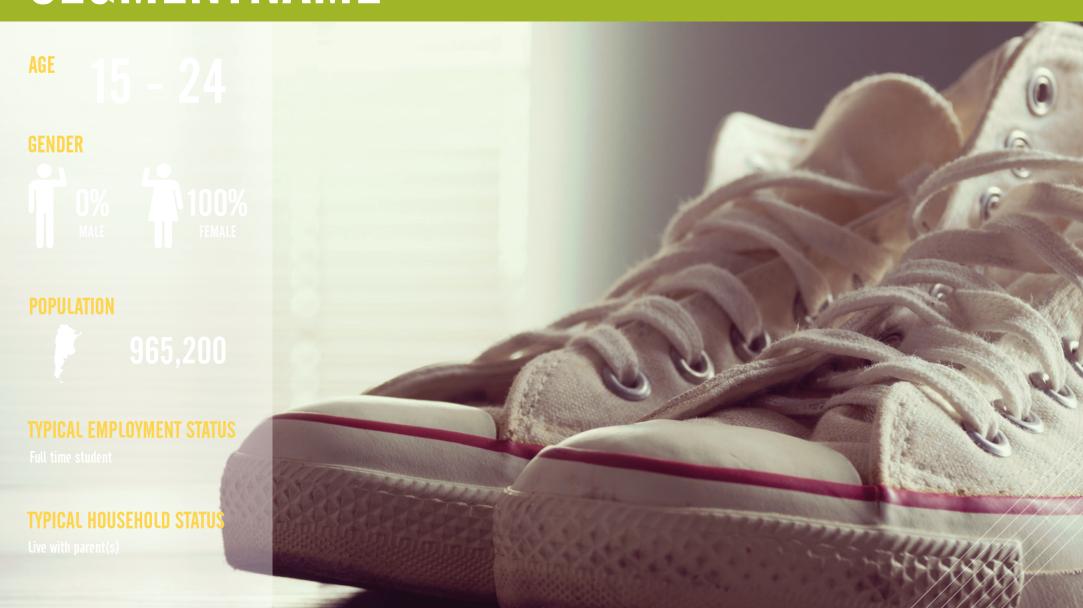
18%

18%

PERSONAL MUSICA 16%

SEGFOOTRIGHT | SEGMENT 11 | ENTHUSIASTS Sony Music Entertainment. Private and Confidential.

SEGMENT 12 ENTHUSIASTS SEGMENT NAME



Music is as much a part of this segment's social life as current looks and trends. They use music to connect with their hoards of friends and if they have any money left over from shopping they'll attend a live show too. They want to look good while they climb the ladder, socially and at work, so they need regular new hot tracks to keep them focused. This segment emulates their artist and celebrity idols by following them on instagram and twitter. They like their music inspiring, expressive and sexy, something to which they can daydream about dancing with their crush or jump around with their friends. These girls like instant gratification so will stream their music based on who they're digging at a local gig.

AUDIENCE SUMMARY

These young girls are driven by clothes, music and social networking on and offline. They want to look good while they climb the ladder, socially and at work, so they need regular new hot tracks to keep them focused. Looking their best while they are out shopping or scanning the crowd for boys at a festival is not just a hobby, it's a lifestyle. They emulate their artist and celebrity idols by following them on instagram and twitter. They like their music inspiring, expressive and sexy, something to which they can daydream about dancing with their crush or jump around with their friends. These girls like instant gratification so will stream their music based on who they're digging at a local gig.

THE SOUNDTRACK

GENRES

INDIE POP **ELECTRO POP** HIP-HOP RAP REGGAETON

MOODS

EXPRESSIVE CLEVER INNOVATIVE **SEXY INSPIRING PASSIONATE**









DRAKE **MAGIC!** J BALVIN

ARTISTS

INFIERNO 18

NICKY JAM

ARIANA GRANDE

JASON MRAZ FARRUKO SAM SMITH











MUSIC DISCOVERY



MENTIONS ONLINE / ON SOCIAL MEDIA BY OTHER



MUSIC PLAYED IN CLUBS
/BARS



PLAYLISTS ON A MUSIC



LIVE PERFORMANCES AT GIGS / FESTIVALS



SEEING WHO YOUR FAVOURITE ARTISTS / **CELEBRITIES FOLLOW ON** INSTAGRAM / TWITTER

HOBBIES















PERSONALITY

PHOTOGRAPHY

SARCASTIC | THRILL SEEKING | IRONIC | IMAGINATIVE | MYSTERIOUS | FASHION CONSCIOUS | ARTISTIC | LIBERAL

PRIORITIES

STAYING AHEAD OF FASHION | NOT GETTING TIED DOWN WITH RELATIONSHIPS JUST YET | LEADING AN EXCITING LIFE | GETTING AHEAD IN THEIR CAREER | HAVING A LOT OF FRIENDS | THEIR APPEARANCE

TOP PASSIONS





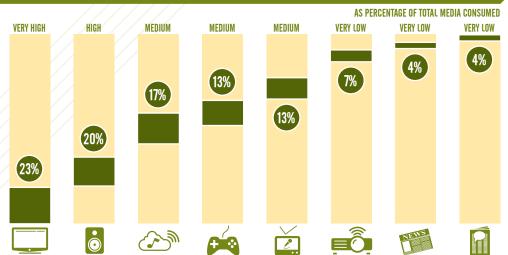






SEGFOOTRIGHT | SEGMENT 12 | ENTHUSIASTS Sony Music Entertainment. Private and Confidential

DAILY MEDIA DIARY



MEDIA LANDSCAPE

PRESS





LISTENING

TO OWNED

MUSIC









STREAMING

MUSIC













MAGAZINES

RADIO STATIONS

TELEVISION



RADIO



NEWSPAPERS

RADIO101.5

TV CHANNELS







TV SHOWS FOR **MUSIC DISCOVERY**









TV SHOW CATEGORIES







0



ENGAGEMENT PRINCIPLES









LIVE











WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS

ARTIST STORY / BACKGROUND

CREDIBILITY / AUTHENTICITY

PERSONALITY

HIGH PROFILE / BIG IMPACT ACTIVITY

INNOVATIVE CONTENT











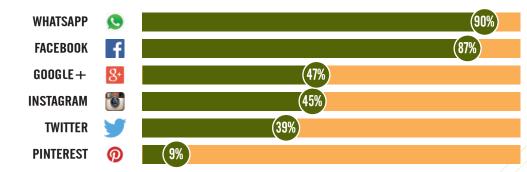




Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES





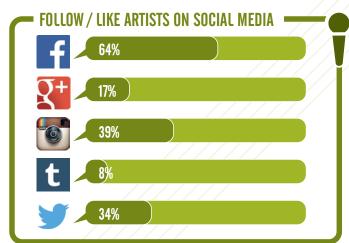


TICKETING











43% USE YOUTUBE TO LISTEN TO MUSIC DAILY

TOP YOUTUBE ACTIVITIES

WATCH FASHION LOOKBOOKS

SUBSCRIBE TO VLOGS

WATCH INTERVIEWS WITH MUSIC ARTISTS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube

YOUTUBE

94%



FACEBOOK 86%

CUEVANA.TV 26%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

PAID		SPEND PER Person (Kr)	AVERAGE Spend (KR)
CD ALBUMS	60%	152	172
DIGITAL ALBUMS	19%	61	67
DIGITAL SINGLES	8%	146	105
INYL RECORDS	16%	18	33
CONCERT / FESTIVAL TICKETS	33%	390	295
RTIST MERCHANDISE	43%	77	48
NOBILE MUSIC APPS	29%	46	51

AVERAGE SPEND

AVFRAGE

FREE

DIGITAL ALBUMS	72 %
DIGITAL SINGLES	65%

MUSIC STREAMING

USE A PAID SERVICE 29% **USE A FREE SERVICE**

TOP SERVICES USED IN THE LAST 12 MONTHS







31%

13%

6%

MOBILE USAGE

MOBILE MOBILE DEVICE **DEVICE USERS** OS USED



61%



OTHER 35%

PLAYLISTS 51% **USE PLAYLISTS OCCASIONALLY USE PLAYLISTS REGULARLY** NEVER USE PLAYLISTS (**) (25%) (24%)

i 47 street!

BRANDS





ABSOLUT.























RETAILERS EXCLUDING STREAMING SERVICES





NUNIMIZUM 34%

MILSIMIINDO COM 28%

CLARO MUSICA 16%

Yenny





MOVISTAR MUSICA

PERSONAL MUSICA

YENNY - EL ATENEO 15%

10%

9%

SEGFOOTRIGHT | SEGMENT 12 | ENTHUSIASTS Sony Music Entertainment. Private and Confidential.

SEGMENT 13 ENTHUSIASTS SEGMENT 13 ENTHUSIASTS

AGE

25-34

GENDER





0% FEMALE

POPULATION



838,100

TYPICAL EMPLOYMENT STATUS

Working full time / Working part time

TYPICAL HOUSEHOLD STATUS

Live with parent(s) / Live with partner / Live with partner (and children)



Part rocker part electro/hip-hopper. this segment of guys is cool with an edge. They have a passion for entertainment and can't resist a movie with an awesome soundtrack to get them pumped. This segment enjoys music that sounds epic to make them feel rebellious and powerful. Rock and hip hop will fuel their fire, and they'll plug into electro and punk to go hard in the gym. They'll pick up new tracks from advertisements online or posted around the boundaries of their favourite team's home pitch. They aren't overly fussed with what experts have to say about their tunes but they do appreciate an artist who is high profile and they'll buy a CD or digital album when they've fallen in true music love.

AUDIENCE SUMMARY

Part rocker part electro/hip-hopper, this segment of guys is cool with an edge. They have a passion for entertainment and can't resist a movie with an awesome soundtrack to get them pumped. When they're not plugged into their gaming consoles they're calling up their buddies for a beer to chat football or absorbing YouTube videos shared around the squad. This group is intent on getting ahead in their careers, keeping in-the-know on the up-to-the-minute sports gossip and reading reviews on the latest gadgets. They strive to lead an exciting life and film it all on the coolest new tech. They'll pick up new tracks from advertisements online or posted around the boundaries of their favourite team's home pitch.

THE SOUNDTRACK

GENRES

HARD ROCK **ALTERNATIVE ROCK PUNK** HIP-HOP **REGGAE / SKA ELECTRONIC**

MOODS

EPIC REBELLIOUS **POWERFUL AGGRESSIVE ANGRY** COMPLEX





















MUSIC DISCOVERY

BLUR

TIËSTO



ADVERTS ONLINE

RED HOT CHILI PEPPERS

FRANZ FERDINAND



BROWSING RETAILER WEBSITES



ADVERTS AT SPORTS



YOUTUBE LINKS SENT TO YOU BY FRIENDS



USING SHAZAM TO IDENTIFY SONGS AND FIND NEW RECOMMENDATIONS

HOBBIES



EXTREME SPORTS



PLAYING GAMES ON A



PLAYING SPORTS





TOP PASSIONS



MUSIC



FOOTBALL



CINEMA/MOVIES



EXERCISING



VIDEO GAMES

PERSONALITY

ADVENTUROUS | TECH SAVVY | EXHIBITIONIST | RECKLESS | STATUS SEEKING | OPEN MINDED | CREATIVE | ENERGETIC

PRIORITIES

Sony Music Entertainment. Private and Confidential

OWNING THE LATEST GADGETS | HOW THEIR SPORTS TEAMS ARE DOING HAVING A LOT OF FRIENDS | CHALLENGING THEMSELVES | GETTING AHEAD IN THEIR CAREER | LEADING AN EXCITING LIFE

SEGFOOTRIGHT | SEGMENT 13 | ENTHUSIASTS





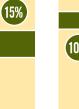




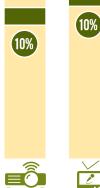




MEDIUM



LOW



LOW





AS PERCENTAGE OF TOTAL MEDIA CONSUMED

VERY LOW

(6%)



4%

MEDIA LANDSCAPE

PRESS

















RADIO STATIONS







TV CHANNELS









TV SHOWS FOR **MUSIC DISCOVERY**













TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES

















WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS

ARTIST STORY / BACKGROUND

LIVE

CREDIBILITY / AUTHENTICITY

PERSONALITY

INNOVATIVE CONTENT HIGH PROFILE / BIG IMPACT ACTIVITY













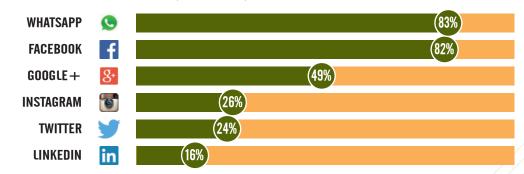




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ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES





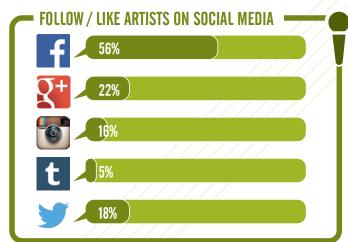


GAMING











TOP YOUTUBE ACTIVITIES

COMMENT ON VIDEOS

WATCH "BEHIND THE SCENES" MUSIC CONTENT SUBSCRIBE TO CHANNELS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube

YOUTUBE

94%

FACEBOOK



74%

VEVO 38%

MUSIC STREAMING

17% USE A PAID SERVICE 31% **USE A FREE SERVICE**

TOP SERVICES USED IN THE LAST 12 MONTHS







33%

8%

5%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

CD ALBUMS 67% DIGITAL ALBUMS 33% DIGITAL SINGLES 22%		
	232	172
DIGITAL SINGLES 22%	103	67
	118	105
VINYL RECORDS 23%	47	33
CONCERT / FESTIVAL TICKETS 36%	554	295
ARTIST MERCHANDISE 40%	80	48
MOBILE MUSIC APPS 44%	54	51

AVERAGE SPEND

AVFRAGE

FREE

DIGITAL ALBUMS	66%
DIGITAL SINGLES	61%

MOBILE USAGE

MOBILE DEVICE MOBILE **DEVICE USERS** OS USED 98% 62% CIOSCUD **c**ios 7% OTHER 40%

PLAYLISTS (47%) USE PLAYLISTS OCCASIONALLY (+) **USE PLAYLISTS REGULARLY** NEVER USE PLAYLISTS (4) (25%)

BRANDS











PlayStation.





Calvin Klein









swatch



RETAILERS EXCLUDING STREAMING SERVICES







NUNIMIZUM

44%

MILSIMIINDO COM YENNY - FL ATENEN 21% 27%







ITUNES

18%

14%

PERSONAL MUSICA 11%

SEGFOOTRIGHT | SEGMENT 13 | ENTHUSIASTS Sony Music Entertainment. Private and Confidential.

SEGMENT 14 ENTHUSIASTS SEGMENT NAME

AGE

25-34

GENDER



100% FEMALE

POPULATION



753,400

TYPICAL EMPLOYMENT STATUS

Working full time / Working part time

TYPICAL HOUSEHOLD STATUS

Live with partner / Live with partner (and children)



These ladies are organized and level headed but like to have their fun. They are energetic. imaginative individuals, carefully selecting music from their libraries just as they pick out what to wear in the morning. For them music and clothes determine their personality, and it can change from day to day. A range of music genres will guide them through their week, from indie pop and rock smashers to reggae chill and acoustic melodies. These girls have one eye on the dance floor and one on the festival line up on the wall, they're girly with an alternative edge. They discover new music by surfing mentions on social media and picking up catchy tunes in bars and clubs.

AUDIENCE SUMMARY

These cool chicks are just as likely to be caught dancing with a cocktail to indie pop as they are to be found with a beer at an indie rock gig. Music is the soundtrack to their lives and can put them in the mood for just about anything. Music may provide the mellow ambience while assembling their latest craft or get them pumped for a night on the town in their new fashion forward ankle boots. These girls have one eye on the dance floor and one on the festival line up on the wall, they're girly with an alternative edge. They discover new music by surfing mentions on social media and picking up catchy tunes in bars and clubs.

THE SOUNDTRACK

GENRES

INDIE POP **INDIE ROCK REGGAE / SKA** REGGAETON **ACOUSTIC**

MOODS

PASSIONATE CHEERFUL EXPRESSIVE UP TO DATE INNOVATIVE **SEXY**







ARTISTS

NELLY FURTADO FONSECA ONDA VAGA PABLO ALBORAN NATALIA LAFOURCADE SIA KINGS OF LEON **LUIS FONSI JESSE & JOY CAMILA ALICIA KEYS AMAIA MONTERO**















HOBBIES



READING CELEBRITY GOSSIP



GOING TO CONCERTS & FESTIVALS



STREAMING TV SERIES / BOXSETS

FASHION / CLOTHES

MUSIC DISCOVERY



MUSIC PLAYED IN CLUBS / Bars



MENTIONS ONLINE / ON SOCIAL MEDIA BY OTHER



RECOMMENDATION BY A



WATCHING ARTISTS AT CONCERTS/ GIGS OR



BANNER ADVERTS OR HOME PAGE PROMOTIONS ON A MUSIC STREAMING

PERSONALITY

DANCING / CLUBBING

ADVENTUROUS | ENERGETIC | ORGANIZED | SARCASTIC | FUNNY | IMAGINATIVE | CHEERFUL | IRONIC

PRIORITIES

LEADING AN EXCITING LIFE | CHALLENGING THEMSELVES | GETTING AHEAD IN THEIR CAREER | HAVING A FULFILLING RELATIONSHIP | LEARNING NEW THINGS | MAKING TIME FOR OTHERS

TOP PASSIONS







BOOKS



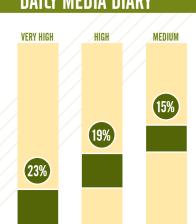
EXERCISING



ARTS & CRAFTS

SEGFOOTRIGHT | SEGMENT 14 | ENTHUSIASTS Sony Music Entertainment. Private and Confidential

















MEDIUM

(12%)



LOW





AS PERCENTAGE OF TOTAL MEDIA CONSUMED

VERY LOW

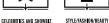


3%

MEDIA LANDSCAPE

PRESS









FOOD AND DRINK



GENERAL MUSIC

RADIO STATIONS









TV CHANNELS









TV SHOWS FOR **MUSIC DISCOVERY**









TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES









LIVE











WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS



ARTIST STORY / BACKGROUND

CREDIBILITY / AUTHENTICITY

PERSONALITY

HIGH PROFILE / BIG IMPACT ACTIVITY

INNOVATIVE CONTENT













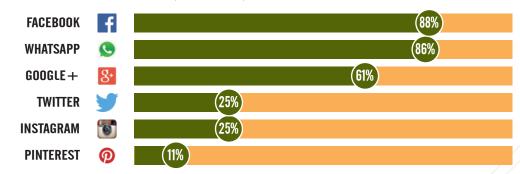




Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES



HOBBIES AND LEISURE

GENERAL MUSIC

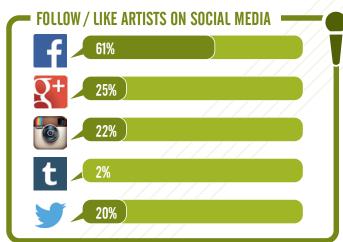














TOP YOUTUBE ACTIVITIES

WATCH LYRIC VIDEOS

WATCH INTERVIEWS WITH MUSIC ARTISTS

WATCH MAKE-UP TUTORIALS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube YOUTUBE

96%

FACEBOOK



80%

CUEVANA.TV 30%

MUSIC SPEND

PAID

CD ALBUMS

DIGITAL ALBUMS

DIGITAL SINGLES

VINYL RECORDS

CONCERT / FESTIVAL TICKETS

ARTIST MERCHANDISE

MOBILE MUSIC APPS

DIGITAL ALBUMS

DIGITAL SINGLES

FREE

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

AVERAGE SPEND

PLAYLISTS

USE PLAYLISTS REGULARLY

64%

21%

16%

16%

45%

41%

38%

67%

70%

AVERAGE Spend Per Person (KR)	NATIONAL Average Spend (Kr)
116	172
48	67
92	105
14	33
378	295
45	48
37	51

SPEND PER PERSON (KR)	AVERAGE SPEND (KR)
116	172
48	67
92	105
14	33
378	295
45	48
37	51

BRANDS

















· selú·













13% USE A PAID SERVICE 29% **USE A FREE SERVICE**

MUSIC STREAMING MOBILE USAGE

MOBILE DEVICE MOBILE **DEVICE USERS** OS USED







OTHER 38%

RETAILERS EXCLUDING STREAMING SERVICES NUNIMIZUM 51%

46% USE PLAYLISTS OCCASIONALLY NEVER USE PLAYLISTS (**)

(27%)

MILSIMIINDO COM 31%

YENNY - FL ATENEN 21%

(V) Venny

Personal

PERSONAL MUSICA

16%

Claro-

ÉiTunes

CLARO MUSICA

16%

14%

TOP SERVICES USED IN THE LAST 12 MONTHS



DEEZER



27%

9%

6%

SEGMENT 15 ENTHUSIASTS SEGMENTNAME





POPULATION



895,300

TYPICAL EMPLOYMENT STATUS

Working full time

TYPICAL HOUSEHOLD STATUS

Live with partner (and children)



Music is one of many interests for these guys. This segment is settled into sports and cars, starting families, and use music for entertainment enhancement. . In the throes of life, they are busy staying aware of world current events and reading up on the latest tech to keep ahead of the game, but they know the importance of downtime and the role music plays in that. They're adventurous and active and that goes for their music taste as well. They like their tunes expressive and powerful. This segment gets down to tunes that shred such as hard rock, punk and heavy metal. They discover music through their interests and activities, such as in their video games or while browsing retailer websites.

AUDIENCE SUMMARY

Music is one of many interests for these guys. This segment is settled into sports and cars, starting families, and use music for entertainment enhancement. They're adventurous and active and that goes for their music taste as well. They like their tunes expressive and powerful. In the throes of life, they are busy staying aware of world current events and reading up on the latest tech to keep ahead of the game, but they know the importance of downtime and the role music plays in that. Chilling out for this segment looks like beers at the local sports bar with their mates. They discover music through their interests and activities, such as in their video games or while browsing retailer websites.

THE SOUNDTRACK

GENRES

HEAVY METAL HARD ROCK **PUNK** CLASSIC ROCK / SOUL **ACOUSTIC**

MOODS

POWERFUL CLEVER ORIGINAL **AUTHENTIC** HARD **EXPRESSIVE**







ARTISTS

NIRVANA DAFT PUNK

JIMI HENDRIX

THE KILLERS CIRO Y LOS PERSAS









MUSIC DISCOVERY



BROWSING RETAILER WEBSITES



INTERVIEWS ON THE



MUSIC VIDEOS LINKED



BY EXPERTS (DJS. JOURNALISTS.



MUSIC PLAYED IN VIDEO

HOBBIES



READING ABOUT GADGETS & TECHNOLOGY



CARS / MOTORCYCLES





DRINKING WITH FRIENDS



PERSONALITY

CAMPING

ETHICAL | ADVENTUROUS | CONSIDERATE | CHARITABLE | RELAXED | PRAGMATIC | TECH SAVVY | CONTENT

PRIORITIES

OWNING THE LATEST GADGETS | BEING POLITICALLY AWARE | BEING ABLE TO AFFORD THE VERY BEST | BEING AWARE OF GLOBAL NEWS & EVENTS | HAVING A GOOD WORK / LIFE BALANCE | HAVING GOOD / HIGH QUALITY AUDIO EQUIPMENT

TOP PASSIONS

MUSIC

CINEMA / MOVIES

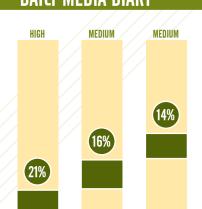
INTERNET

FOOTBALL

TECHNOLOGY

SEGFOOTRIGHT | SEGMENT 15 | ENTHUSIASTS Sony Music Entertainment. Private and Confidential

DAILY MEDIA DIARY









GAMING



MEDIUM

14%





MEDIUM

13%



LOW

12%



AS PERCENTAGE OF TOTAL MEDIA CONSUMED

VERY LOW

6%



TO OWNED MUSIC

4%

NEWSPAPERS

MAGAZINES

MEDIA LANDSCAPE

PRESS



















ROCK FM 93.7

RADIO STATIONS







TV CHANNELS









TV SHOWS FOR **MUSIC DISCOVERY**









TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES









LIVE











WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS

ARTIST STORY / BACKGROUND

CREDIBILITY / AUTHENTICITY

PERSONALITY

INNOVATIVE CONTENT HIGH PROFILE / BIG IMPACT ACTIVITY











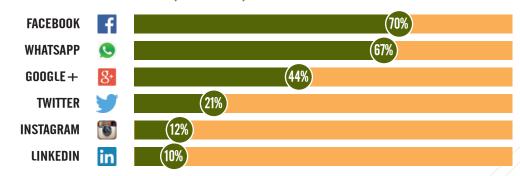




Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES



FOOTBALL

NEWS

NEWS

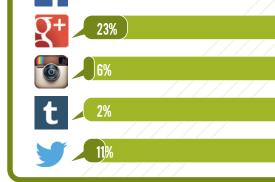












FOLLOW / LIKE ARTISTS ON SOCIAL MEDIA



200/ USE YOUTUBE TO LISTEN **40%** TO MUSIC DAILY

TOP YOUTUBE ACTIVITIES

WATCH BIOGRAPHIES / DOCUMENTARIES ABOUT MUSIC ARTISTS **USE THE YOUTUBE SIDEBAR TO DISCOVER NEW VIDEOS** WATCH "ARCHIVE" MUSIC FOOTAGE

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube

92%

YOUTUBE **FACEBOOK**



68%

vevo

VEVO

28%

MUSIC STREAMING

USE A PAID SERVICE 25% **USE A FREE SERVICE**

TOP SERVICES USED IN THE LAST 12 MONTHS







26%

10%

6%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

PAID		SPEND PER Person (Kr)	AVERAGE Spend (KR)
CD ALBUMS	71%	202	172
DIGITAL ALBUMS	24%	55	67
DIGITAL SINGLES	22%	98	105
VINYL RECORDS	26%	48	33
CONCERT / FESTIVAL TICKETS	33%	416	295
ARTIST MERCHANDISE	34%	65	48
MOBILE MUSIC APPS	33%	41	51

AVERAGE SPEND

AVFRAGE

FREE

DIGITAL ALBUMS	75 %
DIGITAL SINGLES	61%

MOBILE USAGE

MOBILE DEVICE MOBILE **DEVICE USERS** OS USED 95% 62% CIOSCUD **i**os 4% **OTHER** 39%

PLAYLISTS (45%) USE PLAYLISTS OCCASIONALLY (41%) **USE PLAYLISTS REGULARLY NEVER USE PLAYLISTS**

BRANDS













Calvin Klein

















RETAILERS EXCLUDING STREAMING SERVICES



(V) Venny

NUNIMIZUM 48%

MILSIMIINDO COM 37%

YENNY - FL ATENEN 20%

Claro-



OFFICIAL ___

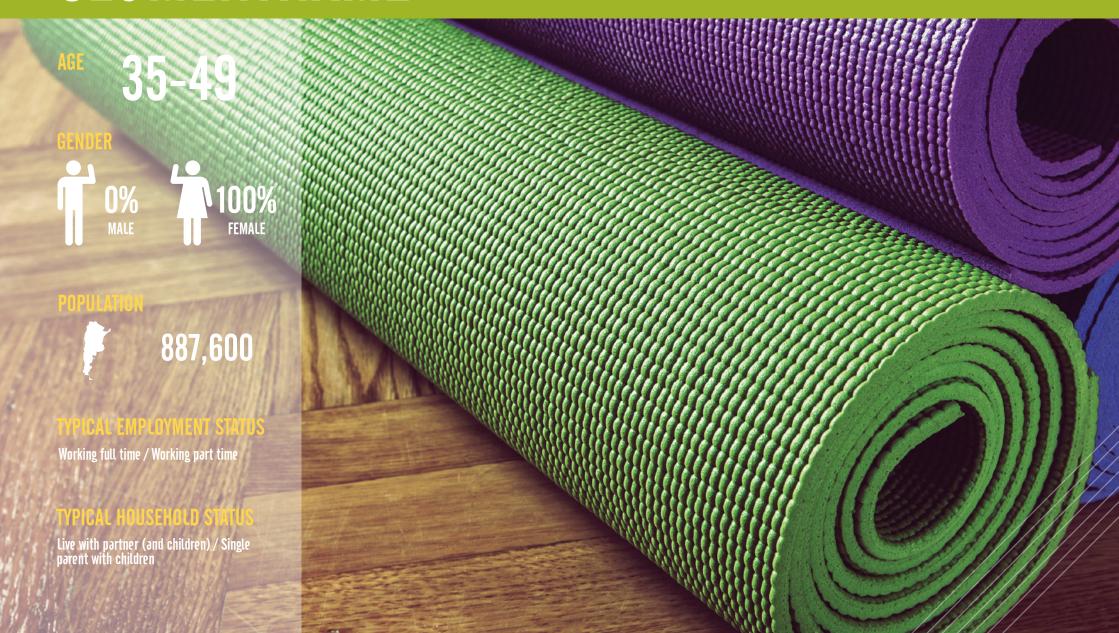
CLARO MUSICA 15%

14%

ARTIST'S OWN OFFICIAL WEBSITE 14%

SEGFOOTRIGHT | SEGMENT 15 | ENTHUSIASTS

SEGMENT 16 ENTHUSIASTS SEGMENT NAME



This segment of ladies in their dirty thirties and flirty forties are not just about alarm, kids, breakfast, work, kids, dinner, sleep. Still into music, they visit artist websites, stream them on YouTube and catch live gigs as often as they can, though only if their paycheck hasn't run out from prioritized travelling and days out with the kids. They love a bit of singer songwriter music and will turn up the soft rock and acoustic iams on the stereo too. This segment won't shy away from a little upbeat electro pop or shrug their shoulders at sophisticated soul. Music comes to them through interviews in magazines and they'll take the time to look up an artist mentioned by their favourite musician idol.

AUDIENCE SUMMARY

This segment of ladies in their dirty thirties and flirty forties are not just about alarm, kids, breakfast, work, kids, dinner, sleep. They keep it together with a bit of relaxation and downtime too. Still into music, they visit artist websites, stream them on YouTube and catch live gigs as often as they can, though only if their paycheck hasn't run out from prioritized travelling and days out with the kids. These girly girls are the ultimate scale balancers, distributing their influence evenly. They are spiritual beings, harmonizing work and life, and staying in touch with their feelings while making time for others. Music comes to them through interviews in magazines and they'll take the time to look up an artist mentioned by their favourite musician idol.

THE SOUNDTRACK

GENRES

SOUL **SINGER SONGWRITER ELECTRO POP SOFT ROCK ACOUSTIC**

MOODS

PASSIONATE SPIRITUAL SOPHISTICATED INSPIRING EMOTIONAL SMOOTH







ARTISTS

VIUDA E HIJAS DE ROQUE



HOBBIES



READING BOOKS















MUSIC DISCOVERY



INTERVIEWS IN MAGAZINES/ **NEWSPAPERS**



RECOMMENDATION BY ANOTHER ARTIST YOU



VISITING OFFICAL ARTIST



MUSIC VIDEOS LINKED FROM YOUTUBE



RECOMMENDATION BY FRIENDS / FAMILY

PERSONALITY

SPIRITUAL | REFINED | CONTENT | ORGANIZED | CONSIDERATE | **VIVACIOUS | GENEROUS | TRUSTING**

PRIORITIES

HAVING A GOOD WORK / LIFE BALANCE | MAKING TIME FOR OTHERS | BEING IN TOUCH WITH THEIR FEELINGS | CHALLENGING THEMSELVES | SEARCHING FOR A DEEPER MEANING | SPENDING TIME WITH THEIR FAMILY

TOP PASSIONS



TRAVELLING



MUSIC



CINEMA / MOVIES



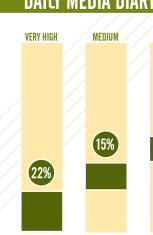
BOOKS



ARTS & CRAFTS

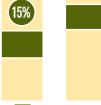
SEGFOOTRIGHT | SEGMENT 16 | ENTHUSIASTS Sony Music Entertainment. Private and Confidential







MEDIUM







MUSIC









MEDIUM

14%



MEDIUM

14%



LOW

11%



AS PERCENTAGE OF TOTAL MEDIA CONSUMED

VERY LOW

6%



4%

MEDIA LANDSCAPE

PRESS



CELEBRITIES AND SHOWBIZ







RADIO STATIONS



























TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES

















WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS

ARTIST STORY / BACKGROUND

LIVE

CREDIBILITY / AUTHENTICITY PERSONALITY

HIGH PROFILE / BIG IMPACT ACTIVITY

INNOVATIVE CONTENT











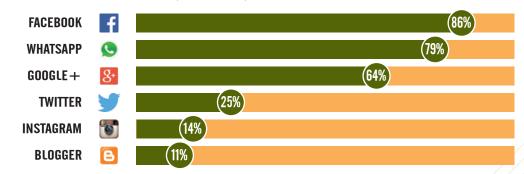




Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES



HOBBIES AND LEISURE

(i)

PETS AND ANIMALS



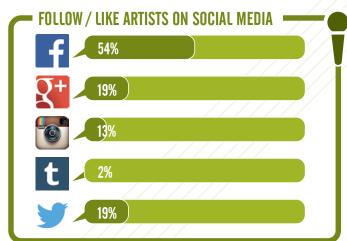














TOP YOUTUBE ACTIVITIES

WATCH BIOGRAPHIES / DOCUMENTARIES ABOUT MUSIC ARTISTS **USE THE YOUTUBE SIDEBAR TO DISCOVER NEW VIDEOS** WATCH LYRIC VIDEOS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube YOUTUBE

90%





76%

VEVO 27%

MUSIC STREAMING

USE A PAID SERVICE	8%	
USE A FREE SERVICE	22%	

TOP SERVICES USED IN THE LAST 12 MONTHS







22%

6%

4%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

AVERAGE SPEND

PAID		SPEND PER Person (KR)	NATIONAL AVERAGE SPEND (KR)
CD ALBUMS	71%	241	172
DIGITAL ALBUMS	22%	69	67
DIGITAL SINGLES	19%	178	105
VINYL RECORDS	16%	32	33
CONCERT / FESTIVAL TICKETS	36%	385	295
ARTIST MERCHANDISE	30%	24	48
MOBILE MUSIC APPS	38%	63	51

FREE

DIGITAL ALBUMS	68%
DIGITAL SINGLES	62%

MOBILE USAGE

MOBILE DEVICE MOBILE **DEVICE USERS** OS USED 55% CIOSCUD 1% **G**iOS OTHER 45%

PLAYLISTS (45%) **USE PLAYLISTS OCCASIONALLY USE PLAYLISTS REGULARLY** (38%) **NEVER USE PLAYLISTS**

BRANDS



MATIONAL











ĽORÉAL

*** BlackBerry















RETAILERS EXCLUDING STREAMING SERVICES





NUNIMIZUM

45%

MIISIMIINDO COM

YENNY - FL ATENEN 38% 20%



CLARO MUSICA

15%

movistar movistar

MOVISTAR MUSICA



14%

ARTIST'S OWN OFFICIAL WEBSITE 13%

SEGFOOTRIGHT | SEGMENT 16 | ENTHUSIASTS

SEGMENT 17 ENTHUSIASTS SEGMENTNAME

AGE 50+

GENDER





POPULATION



685,000

TYPICAL EMPLOYMENT STATUS

Working full time / Working part time / Retired

TYPICAL HOUSEHOLD STATUS

Live with partner (and children) / Live alone



These refined, sociable gentlemen are over the hill and bringing along a rocking soundtrack as they take a more practical approach to life. They're happily supporting their families financially and have replaced their youthful video gaming obsessions with the discovery of news and culture. globally and locally. They'll buy expensive audio equipment for home listening and jam it out on their guitars once in a while, but you'll equally be likely to see cheering on their team at a football match. This segment discover music by seeking it out, such as reading reviews in magazines or attending local gigs, and you'll also see them tuning in to live performances on TV and visiting artist websites.

AUDIENCE SUMMARY

Ain't no stopping this kick ass segment. They're on the other side of 40, but who has the time to care? They don't spend much time hunting for new music, it's all about the golden oldies. They listen to classic rock and country music, then will mix it up with jazz and blues. They'll buy expensive audio equipment for home listening and iam it out on their air guitars once in a while, but you'll equally be likely to see cheering on their team at a football match. This segment discover music by seeking it out, submitting their emails on music company websites or attending local gigs, and you'll also see them tuning in to live performances on TV and visiting artist websites.

THE SOUNDTRACK

GENRES

CLASSIC ROCK / SOUL **COUNTRY BLUES** JAZZ '70S MUSIC **'60S MUSIC**

HOBBIES

ATTEND LIVE SPORTING

MOODS

NOSTALGIC INTELLIGENT **AUTHENTIC ORIGINAL GRACEFUL CHALLENGING**

PHOTOGRAPHY

READING ABOUT GADGETS & TECHNOLOGY









MILES DAVIS

BOB DYLAN

ARTISTS

WILLIE NELSON













MUSIC DISCOVERY



EMAILS FROM MUSIC COMPANIES, STORES OR



INTERVIEWS / LIVE PERFORMANCES ON TV



ADVERTS IN NEWSPAPERS / MAGAZINES



WATCHING ARTISTS AT CONCERTS/ GIGS OR



LIVE PERFORMANCES ON

PERSONALITY

CONTENT | ACTIVE | SOCIABLE | TECH SAVVY | LOGICAL | ETHICAL CALM | OPTIMISTIC

WALKS/HIKING

FOOTBALL

PRIORITIES

NOT TAKING LIFE TOO SERIOUSLY | BEING AWARE OF GLOBAL NEWS & EVENTS | SUPPORTING CHARITIES & DISASTER APPEALS | KNOWING ABOUT ART & CULTURE | HAVING GOOD / HIGH QUALITY AUDIO EQUIPMENT | PROTECTING THE ENVIRONMENT

TOP PASSIONS



MUSIC



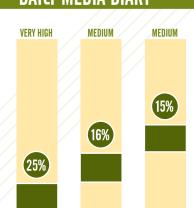
BOOKS



TECHNOLOGY

SEGFOOTRIGHT | SEGMENT 17 | ENTHUSIASTS Sony Music Entertainment. Private and Confidential













MEDIUM

(14%)





STREAMING

MUSIC



LOW



NEWSPAPERS



AS PERCENTAGE OF TOTAL MEDIA CONSUMED



6%

MEDIA LANDSCAPE

PRESS

















RADIO STATIONS





ASPEN 102.3

TV CHANNELS









TV SHOWS FOR **MUSIC DISCOVERY**









TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES









LIVE







ACTIVITY



INNOVATIVE CONTENT

WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS







CREDIBILITY / AUTHENTICITY



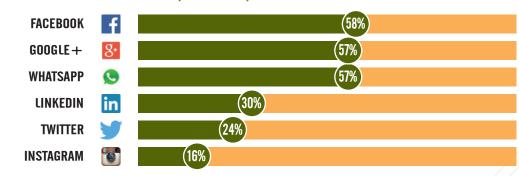




Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES



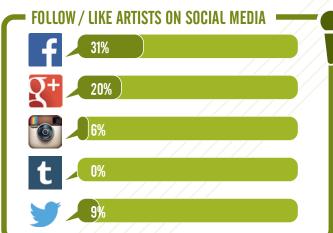




FOOTBALL









29% USE YOUTUBE TO LISTEN MUSIC DAILY

TOP YOUTUBE ACTIVITIES

WATCH "ARCHIVE" MUSIC FOOTAGE WATCH LIVE MUSIC PERFORMANCES LOOK AT THE "RECOMMENDED" VIDEOS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube

YOUTUBE







76%

CUEVANA.TV 13%

88% **MUSIC STREAMING**

USE A PAID SERVICE 12% USE A FREE SERVICE 16%

TOP SERVICES USED IN THE LAST 12 MONTHS







14%

11%

7%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

PAID		SPEND PER Person (Kr)	AVERAGE SPEND (KR)
CD ALBUMS	70%	284	172
DIGITAL ALBUMS	22%	131	67
DIGITAL SINGLES	17%	151	105
VINYL RECORDS	24%	158	33
CONCERT / FESTIVAL TICKETS	35%	301	295
ARTIST MERCHANDISE	19%	15	48
MOBILE MUSIC APPS	34%	76	51

FREE

DIGITAL ALBUMS	66%
DIGITAL SINGLES	61%

MOBILE USAGE

MOBILE DEVICE MOBILE **DEVICE USERS** OS USED 95% 53% CIOSCUD **c**ios 7% **OTHER** 47%

AVERAGE SPEND

PLAYLISTS

SPEND PER Person (Kr)	AVERAGE Spend (Kr)
284	172
131	67
151	105
158	33
301	295
15	48
76	51

USE PLAYLISTS OCCASIONALLY

NATIONAL

BRANDS





























RETAILERS EXCLUDING STREAMING SERVICES

MUSIMUNDO





NUNIMIZUM

(50%)

NEVER USE PLAYLISTS (+)

MILSIMIINDO COM

ÉiTunes

41%

31%

16%





Claro-

CLARO MUSICA

YENNY - EL ATENEO

PERSONAL MUSICA 14%

14%

15%

SEGFOOTRIGHT | SEGMENT 17 | ENTHUSIASTS Sony Music Entertainment. Private and Confidential.

USE PLAYLISTS REGULARLY

(29%)

SEGMENT 18 ENTHUSIASTS SEGMENTNAME



These women enjoy having music to enrich their various methods of relaxing, from gardening and crafts to yoga and reading books. You're not likely to reach them on the landline, they're up and out of the house. Spiritual, romantic music is there to make it even better. They unwind to the mellow singer songwriter or classical music vibe and get down with a bit of oldies and songs from their youth. Music is a way back to themselves and a way to connect with others. They don't spend hours discovering new music like they used to but keep an ear out for good tunes on TV and at concerts, and follow recommendations by celebrities they like. They know what they like and they stick to it.

AUDIENCE SUMMARY

This segment is taking the time for personal growth now that they have built themselves up financially and the kids are off to school. They are in touch with their communities and expend energy helping other people and volunteering in their local areas. These women enjoy having music to enrich their various methods of relaxing, from gardening and crafts to yoga and reading books. Music is there to make it even better. They unwind to the mellow singer songwriter or classical music vibe and get down with a bit of oldies and songs from their youth. They don't spend hours discovering new music like they used to but keep an ear out for good tunes on TV and at concerts. and follow recommendations by celebrities they like.

THE SOUNDTRACK

GENRES

MOODS

SINGER SONGWRITER **MELLOW SPIRITUAL** CLASSICAL & OPERA SOUNDTRACKS/ORIGINAL SCORES SOULFUL OLDIES / ROCK & ROLL GRACEFUL **ROMANTIC** '70S MUSIC **CLASSY '60S MUSIC**









PATRICIA SOSA **ADRIANA VARELA VAN MORRISON VIUDA E HIJAS DE ROQUE** ENROLL CHANGO SPASIUK **BOB DYLAN JUANA MOLINA** CACHO CASTAÑA ARETHA FRANKLIN











MUSIC DISCOVERY



INTERVIEWS IN MAGAZINES / **NEWSPAPERS**



WATCHING ARTISTS AT CONCERTS/ GIGS OR



EMAILS FROM MUSIC COMPANIES, STORES OR



RECOMMENDATION BY A CELEBRITY YOU LIKE



INTERVIEWS / LIVE PERFORMANCES ON TV

HOBBIES



VOLUNTEERING FOR



YOGA / PILATES







TOP PASSIONS



TRAVELLING



MUSIC



BOOKS



ARTS & CRAFTS



THEATRE

PERSONALITY

PHONING YOUR FAMILY / FRIENDS

SOCIABLE | CARING | SPIRITUAL | CONTENT | SOCIALLY CONSCIOUS | GENEROUS | VIVACIOUS | CHARITABLE

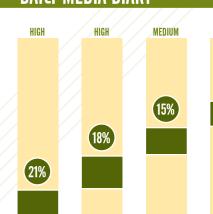
PRIORITIES

Sony Music Entertainment. Private and Confidential

VOLUNTEERING IN THEIR LOCAL AREA | KNOWING ABOUT ART & CULTURE | BEING POLITICALLY AWARE | EATING / BUYING ORGANIC PRODUCTS | STAYING IN TOUCH WITH LOCAL NEWS | ENJOYING NATURE

SEGFOOTRIGHT | SEGMENT 18 | ENTHUSIASTS

DAILY MEDIA DIARY











MEDIUM

(14%











AS PERCENTAGE OF TOTAL MEDIA CONSUMED



MUSIC





MEDIA LANDSCAPE

PRESS













MUSIC



GAMING







RADIO STATIONS









TV CHANNELS



















TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES



















INNOVATIVE CONTENT

WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS



ARTIST STORY / BACKGROUND



LIVE



CREDIBILITY / AUTHENTICITY





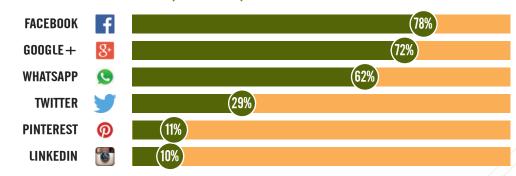
ACTIVITY



Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES



STYLE FASHION AND BEAUTY

TRAVEL



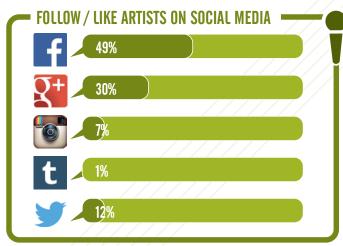














TOP YOUTUBE ACTIVITIES

WATCH "ARCHIVE" MUSIC FOOTAGE

USE OTHER PEOPLE'S PLAYLISTS OF MUSIC VIDEOS AND SONGS WATCH FULL TV PROGRAMMES OR FILMS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube YOUTUBE

88%

FACEBOOK

OTHER

85%

10%

MUSIC STREAMING

USE A PAID SERVICE 21% **USE A FREE SERVICE**

TOP SERVICES USED IN THE LAST 12 MONTHS







9%

9%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

AVERAGE SPEND

PAID		AVERAGE Spend Per Person (Kr)	NATIUNAL AVERAGE SPEND (KR)
CD ALBUMS	64%	179	172
DIGITAL ALBUMS	12%	112	67
DIGITAL SINGLES	11%	95	105
VINYL RECORDS	14%	21	33
CONCERT / FESTIVAL TICKETS	40%	280	295
ARTIST MERCHANDISE	15%	15	48
MOBILE MUSIC APPS	34%	54	51

FREE

DIGITAL ALBUMS	62%
DIGITAL SINGLES	68%

MOBILE USAGE

MOBILE DEVICE MOBILE **DEVICE USERS** OS USED 92% 62% CIOSCUD €ios 8% **OTHER** 38%

PLAYLISTS (53%) USE PLAYLISTS OCCASIONALLY **USE PLAYLISTS REGULARLY** NEVER USE PLAYLISTS (+) **(26%)**

BRANDS



MATIONAL

























KEVINGSTON



RETAILERS EXCLUDING STREAMING SERVICES





NUNIMIZUM 42%

MILSIMIINDO COM

27%

MOVISTAR MIISICA

21%

iTunes

OFFICIAL ... ARTIST WEBSITES Claro-

ITUNES ARTIST'S OWN OFFICIAL WEBSITE 15%

14%

CLARO MUSICA 12%

SEGFOOTRIGHT | SEGMENT 18 | ENTHUSIASTS Sony Music Entertainment. Private and Confidential.



CASUALS



SEGMENT 19 CASUALS SEGMENTNAME



This young segment still enjoys music but it's not a requirement for entertainment satisfaction and they're pretty comfortable in the electro side of the mainstream. On their mental list of party anthems will be a range of electro, reggaeton and rap, coming in hot, straight off the charts. They listen to what their friends are listening to and don't venture far from what they hear in video games and streaming service 'top charts' playlists. They like artists with a big buzz and a good beat. They'll discover music at their favourite bars and clubs or place their trust in YouTube music video suggestions from their friends and follow them willingly. When they appreciate an artist, they'll throw down for the digital album over a hardcopy.

AUDIENCE SUMMARY

These young guys prioritise sports, gaming and getting lost in the depths of the internet. They still enjoy music but it's not a requirement for entertainment satisfaction and they're pretty comfortable in the electro, reggaeton and rap side of the mainstream. They listen to what their friends are listening to and don't venture far from what they hear in video games and streaming service 'top charts' playlists. They like artists with a big buzz and a good beat. This segment would rather spend an evening in with Fifa than attend a concert, they're happy streaming viral videos online. They'll discover music at their favourite bars and clubs or place their trust in YouTube music video suggestions from their friends and follow them willingly.

THE SOUNDTRACK

GENRES

ELECTRONIC EDM REGGAETON RAP ROCK

MOODS

ELECTRONIC FUN **FUTURISTIC EPIC POWERFUL EXCITING**









DADDY YANKEE FLO RIDA

DAVID GUETTA

TIËSTO

NO TE VA A GUSTAR

SKRILLEX PITBULL









MUSIC DISCOVERY



MUSIC PLAYED IN CLUBS



MUSIC VIDEOS LINKED



BANNER ADVERTS OR HOME PAGE PROMOTIONS ON A MUSIC STREAMING



MUSIC PLAYED IN VIDEO



ADVERTS AT SPORTS

HOBBIES







FOOTBALL







WATCHING SPORTS GAMES AT A BAR

TOP PASSIONS



FOOTBALL



INTERNET



VIDEO GAMES



EXERCISING



TECHNOLOGY

PERSONALITY

CARS/ MOTORCYCLES

ADVENTUROUS | EASILY DISTRACTED | TECH SAVVY | FUNNY | SHY LAZY | GOOD HUMOURED | COMFORTABLE

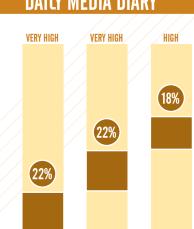
PRIORITIES

GETTING AHEAD IN THEIR CAREER | HOW THEIR SPORTS TEAMS ARE DOING EARNING LOTS OF MONEY | STAYING AHEAD OF TECHNOLOGY | LIVING FOR THE WEEKEND | HAVING A GOOD SENSE OF HUMOUR

SEGFOOTRIGHT | SEGMENT 19 | CASUALS Sony Music Entertainment. Private and Confidential.

79















MUSIC



Ž

TELEVISION

LOW



VERY LOW





AS PERCENTAGE OF TOTAL MEDIA CONSUMED

VERY LOW



3%

MEDIA LANDSCAPE

PRESS





















GAMING

TV CHANNELS



















TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES

















WORD OF MOUTH WORD OF MOUTH ARTIST STORY/ - FRIENDS & - EXPERTS BACKGROUND

LIVE

CREDIBILITY / AUTHENTICITY

PERSONALITY

INNOVATIVE CONTENT HIGH PROFILE / BIG IMPACT ACTIVITY









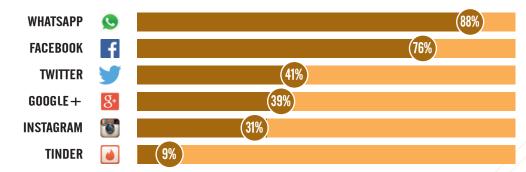




Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES



AUTOS AND VEHICLES

(··)

INTERNET AND TELECOM

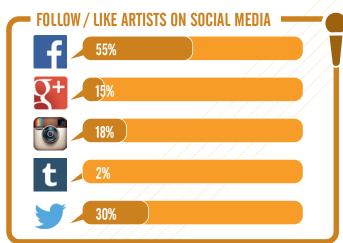














TOP YOUTUBE ACTIVITIES

SUBSCRIBE TO CHANNELS WATCH FUNNY VIDEOS / CLIPS LOOK AT THE "RECOMMENDED" VIDEOS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube YOUTUBE

88%







77%

VEVO 27%

MUSIC STREAMING

USE A PAID SERVICE 14% USE A FREE SERVICE 30%

TOP SERVICES USED IN THE LAST 12 MONTHS







43%

8%

8%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

PAID		SPEND PER Person (Kr)	AVERAGE SPEND (KR)
CD ALBUMS	41%	103	172
DIGITAL ALBUMS	18%	57	67
DIGITAL SINGLES	10%	85	105
VINYL RECORDS	18%	16	33
CONCERT / FESTIVAL TICKETS	32%	247	295
ARTIST MERCHANDISE	31%	46	48
MOBILE MUSIC APPS	31%	73	51

AVERAGE SPEND

AVERAGE

FREE

DIGITAL ALBUMS	<mark>6</mark> 3%
DIGITAL SINGLES	57%

MOBILE USAGE

MOBILE MOBILE DEVICE **DEVICE USERS** OS USED 65% CIOECUD **i**os 5% OTHER 31%

PLAYLISTS (48%) USE PLAYLISTS OCCASIONALLY (***) **USE PLAYLISTS REGULARLY NEVER USE PLAYLISTS** (30%)

BRANDS





PlayStation.











CALL DUTY













RETAILERS EXCLUDING STREAMING SERVICES





NUNIMIZUM 23% MILSIMIINDO COM

CLARO MUSICA 13%

(1) Venny



20%



YENNY - EL ATENEO 11%

10%

PERSONAL MUSICA 9%

SEGFOOTRIGHT | SEGMENT 19 | CASUALS

SEGMENT 20 CASUALS SEGMENTNAME



This segment listens to and enjoys music if it's on but won't go out of their way to seek it out. As far as these girls are concerned, the charts give them all the music they'll need. Their comfort zone is in the mainstream, settling in to the hype or what's trending, and they couldn't be happier there. These ladies prefer socializing to catchy electro or reggaeton. whatever makes them feel excited and fun, or gets them dancing. Music is the soundtrack to their weekends and shopping sprees but they don't need it to breathe like the Fanatics. They discover new music through mentions online by other fans, music videos sent by their friends and what's playing in their favourite shops and bars.

AUDIENCE SUMMARY

As far as these young ladies are concerned, the charts give them all the music they'll need. Their comfort zone is in the mainstream. settling in to the hype or what's trending, and they couldn't be happier there. These girls get their challenges from their social world and don't need complex music to complicate life any further. Music is the soundtrack to their weekends and shopping sprees but they don't need it to breathe like the Fanatics. They can't tell you about the hottest underground indie tracks but they can fill you in on the best new clubs in town and which celebs started dating on the movie set. They discover new music through mentions online by other fans and what's playing in their favourite shops.

THE SOUNDTRACK

GENRES

MOODS

HEAVY METAL POWERFUL ROCK HARD NOISY **ACOUSTIC AGGRESSIVE** REGGAE / SKA / RAP **EPIC '90S MUSIC FUN '00S MUSIC**









RED HOT CHILI PEPPERS

DREAD MAR I

ATTAQUE 77

CATUPECU MACHU

BERSUIT













MUSIC VIDEOS LINKED



MUSIC PLAYED IN CLUBS



MUSIC PLAYED IN VIDEO GAMES



USING SHAZAM TO IDENTIFY SONGS AND FIND NEW



MENTIONS ONLINE / ON SOCIAL MEDIA BY OTHER FANS

HOBBIES







GOING OUT SHOPPING



CINEMA





PLAYING GAMES ON MOBILE DEVICES



PERSONALITY

CHEERFUL | SENSITIVE | IMAGINATIVE | INSECURE | SARCASTIC | QUIET | EASILY DISTRACTED | SHY

PRIORITIES

HAVING JUST A FEW CLOSE FRIENDS | BEING SELF-RELIANT | STAYING AHEAD OF FASHION | CHALLENGING THEMSELVES | GETTING AHEAD IN THEIR CAREER TRYING NOT TO GET TOO STRESSED OUT

TOP PASSIONS



INTERNET



FASHION



SOCIAL NETWORKING



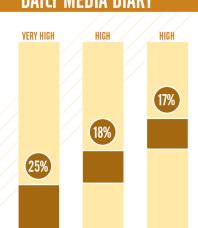
CINEMA / MOVIES



MUSIC

SEGFOOTRIGHT | SEGMENT 20 | CASUALS Sony Music Entertainment. Private and Confidential.









MUSIC





(13%)



LOW

12%



9%



AS PERCENTAGE OF TOTAL MEDIA CONSUMED

VERY LOW



3%

MEDIA LANDSCAPE

PRESS







CELEBRITIES AND SHOWBIZ









RADIO STATIONS







TV CHANNELS









TV SHOWS FOR **MUSIC DISCOVERY**









TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES









LIVE













ARTIST STORY / BACKGROUND

CREDIBILITY / AUTHENTICITY

PERSONALITY

HIGH PROFILE / BIG IMPACT ACTIVITY

INNOVATIVE CONTENT













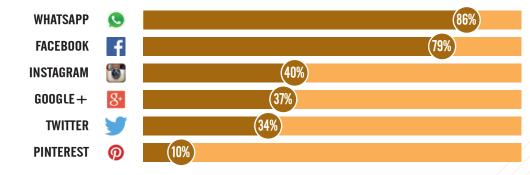




Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



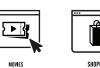
WEBSITE CATEGORIES

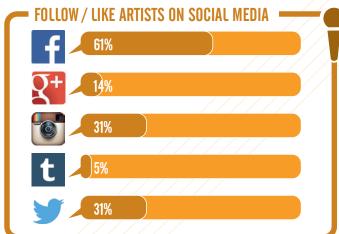












SEGFOOTLEFT | SEGMENT 20 | CASUALS

Sony Music Entertainment. Private and Confidential.

USE YOUTUBE TO LISTEN 35% TO MUSIC DAILY

TOP YOUTUBE ACTIVITIES

WATCH MAKE-UP TUTORIALS WATCH VLOGS WATCH LYRIC VIDEOS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube YOUTUBE





VEVO 25%

90% **75%**

MUSIC STREAMING

USE A PAID SERVICE 30% **USE A FREE SERVICE**

TOP SERVICES USED IN THE LAST 12 MONTHS







37%

6%

5%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

AVERAGE SPEND

PAID		AVERAGE Spend Per Person (Kr)	NATIONAL Average Spend (KR)
CD ALBUMS	48%	131	172
DIGITAL ALBUMS	12%	54	67
DIGITAL SINGLES	6%	114	105
VINYL RECORDS	11%	10	33
CONCERT / FESTIVAL TICKETS	41%	288	295
ARTIST MERCHANDISE	31%	69	48
MOBILE MUSIC APPS	28%	72	51

FREE

DIGITAL ALBUMS	59%
DIGITAL SINGLES	6 2%

MOBILE USAGE

MOBILE MOBILE DEVICE **DEVICE USERS** OS USED **59%** CIOSCUD **i**os 5% OTHER 36%

PLAYLISTS USE PLAYLISTS OCCASIONALLY **43**% **USE PLAYLISTS REGULARLY NEVER USE PLAYLISTS**

BRANDS































RETAILERS EXCLUDING STREAMING SERVICES





NUNIMIZUM 27%

MILSIMIINDO COM 18%

CLARO MUSICA 14%

yenny

OFFICIAL ...

M movistar

YENNY - EL ATENEO

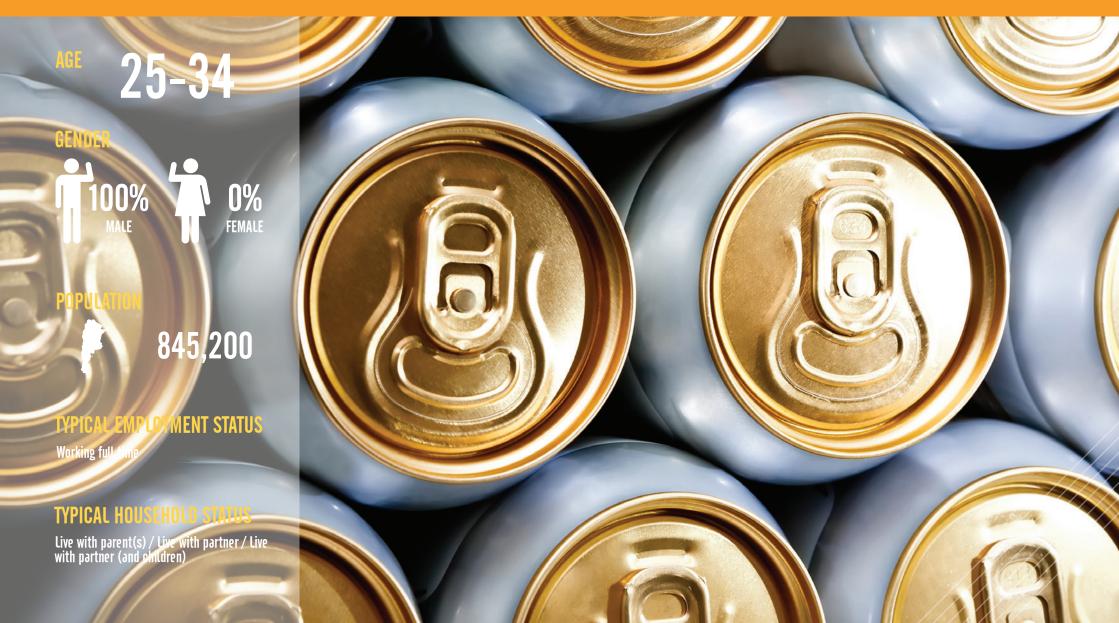
12%

11%

MOVISTAR MUSICA 9%

SEGFOOTRIGHT | SEGMENT 20 | CASUALS

SEGMENT 21 CASUALS SEGMENT NAME



Priorities for this segment revolve around screens: movies, football and technology, not much room for music. Music that is noisy and epic will catch their attention but they won't go searching for the perfect song to capture the vibe of the party. They'll make a playlist for the gym and mix up the heavy metal with some reggae or music from their vouth but it'll undoubtedly be something born and bred in the charts. They spend a good deal of time online, but likely won't be devoting hours to the search for the next big thing on the music scene. New music comes to them from the bars they attend. their favourite video games or links sent by friends.

AUDIENCE SUMMARY

These guys are hardworking, fun types into getting ahead in their careers but not at the expense of their social life- these things need balance. If they aren't gaming on the pitch, they're gaming on their consoles or challenging their friends to a drinking game in true embodiment of the work hard play hard attitude. They have a varied music taste, something noisy and epic will surely catch their attention, but they won't go searching for the perfect song. These guys are social creatures who are beginning to start families. they live for the game but are content snuggling up on the couch with their SOs. New music comes to them from the bars they attend or links sent by friends.

THE SOUNDTRACK

GENRES

MOODS

HEAVY METAL POWERFUL ROCK HARD **ACOUSTIC** NOISY **AGGRESSIVE** REGGAE / SKA / RAP **EPIC** '90S MUSIC FUN **'00S MUSIC**









ARTISTS

CUARTETO DE NOS RED HOT CHILI PEPPERS DREAD MAR I

ATTAQUE 77

BERSUIT CATUPECU MACHU









MUSIC DISCOVERY



MUSIC VIDEOS LINKED



MUSIC PLAYED IN CLUBS



MUSIC PLAYED IN VIDEO GAMES



USING SHAZAM TO IDENTIFY SONGS AND FIND NEW



MENTIONS ONLINE / ON SOCIAL MEDIA BY OTHER

PLAYING GAMES ON A FOOTBALL WATCHING MOVIES









TOP PASSIONS



FOOTBALL



EXERCISING



CINEMA/MOVIES



VIDEO GAMES



TECHNOLOGY

PERSONALITY

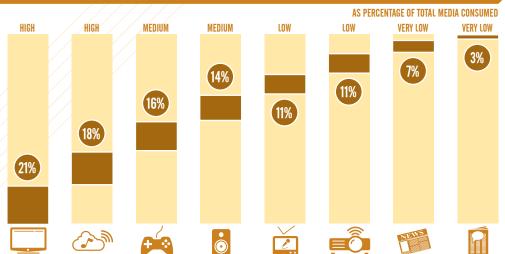
HOBBIES

POSITIVE | FUN | OPTIMISTIC | HARDWORKING | GOOD HUMOURED FUNNY | TECH SAVVY | AMBITIOUS

PRIORITIES

HOW THEIR SPORTS TEAMS ARE DOING | EARNING LOTS OF MONEY | HAVING A GOOD WORK / LIFE BALANCE | GETTING AHEAD IN THEIR CAREER | BEING FINANCIALLY INDEPENDENT | OWNING THE LATEST GADGETS





MEDIA LANDSCAPE

STREAMING

MUSIC

PRESS











GAMING



LISTENING

TO OWNED MUSIC

RADIO STATIONS

RADIO

TELEVISION







MAGAZINES

TV CHANNELS

















TV SHOW CATEGORIES

NEWSPAPERS









ENGAGEMENT PRINCIPLES









LIVE









WORD OF MOUTH WORD OF MOUTH ARTIST STORY/ - FRIENDS & - EXPERTS BACKGROUND

CREDIBILITY / AUTHENTICITY

PERSONALITY

INNOVATIVE CONTENT HIGH PROFILE / BIG IMPACT ACTIVITY











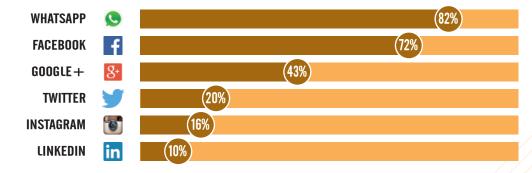




Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES



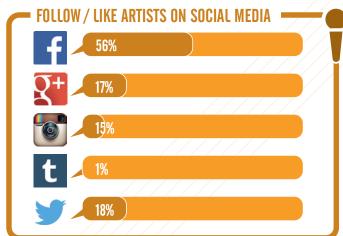
AUTOS AND VEHICLES

COMPUTERS AND











TOP YOUTUBE ACTIVITIES

WATCH FUNNY VIDEOS / CLIPS

USE THE YOUTUBE SIDEBAR TO DISCOVER NEW CHANNELS WATCH "OFFICIAL" MUSIC VIDEOS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube YOUTUBE

89%



66%





VEVO 26%

MUSIC SPEND

PAID

CD ALBUMS

DIGITAL ALBUMS

DIGITAL SINGLES

VINYL RECORDS

CONCERT / FESTIVAL TICKETS

ARTIST MERCHANDISE

MOBILE MUSIC APPS

DIGITAL ALBUMS

DIGITAL SINGLES

FREE

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

61%

17%

19%

17%

40%

33%

36%

68%

63%

AVERAGE SPEND

PLAYLISTS

AVERAGE Spend Per Person (Kr)	NATIONAL Average Spend (KR)
191	172
61	67
84	105
45	33
296	295
62	48
60	51

USE PLAYLISTS OCCASIONALLY

(18%)

NEVER USE PLAYLISTS

(31%)

USE PLAYLISTS REGULARLY

BRANDS





























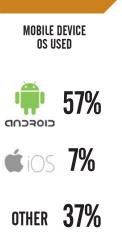


MUSIC STREAMING

USE A PAID SERVICE	9%
USE A FREE SERVICE	23%

MOBILE Device Users	MOBILE DEVICE OS USED	
97%	57%	
	6 ios 7%	
	0=0/	

MOBILE USAGE



RETAILERS EXCLUDING STREAMING SERVICES









NUNIMIZUM 43% MIISIMIINDO COM 28%

YENNY - FL ATENEN 12%

Claro-



Carrefour

CARREFOUR

CLARO MUSICA 12%

11%

10%

TOP SERVICES USED IN THE LAST 12 MONTHS







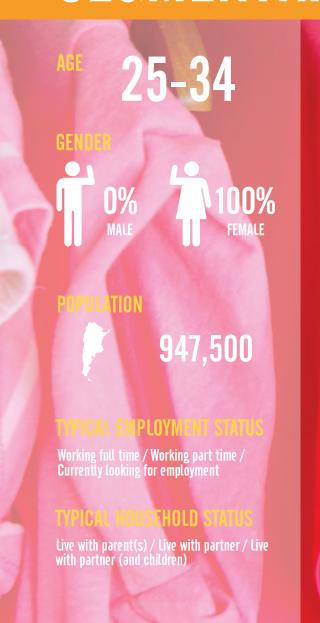
23%



5%

SEGFOOTRIGHT | SEGMENT 21 | CASUALS Sony Music Entertainment. Private and Confidential.

SEGMENT 22 CASUALS SEGMENTNAME





Music isn't essential for this segment, but it provides a backing track while they're on the go looking for a trendy new outfit or out with their few close friends on the weekends. They'll get around to listening to whatever's mainstream but they won't be the first to arrive on the fresh music scene. They're likely to still have those CDs lying around from when they were growing up in the 90s and 00s and will gladly head down nostalgia lane. When they feel like something more current, it'll be Top 40 or something inevitably pop. They're most likely to hear new music when it's played on their favourite TV show or shared by other fans on social media.

AUDIENCE SUMMARY

These ladies are naturally introverted but can be pulled out of their shells by people who've made it into their comfort zone. They're into soul-feeding activities such as traveling, helping others and honing their domestic crafts but if they're feeling sassy they'll happily partake in some club dance floor action. Music isn't essential, but it provides a backing track while they're on the go looking for a trendy new outfit or out with their few close friends on the weekends. They'll get around to listening to whatever's mainstream but they won't be the first to arrive on the fresh music scene. They're most likely to hear new music when it's played on their favourite TV show or shared by other fans on social media.

THE SOUNDTRACK

GENRES

POP / TOP 40 REGGAETON **REGGAE / SKA '90S MUSIC '00S MUSIC**

MOODS

UPBEAT EXCITING HAPPY PASSIONATE EXPRESSIVE FUN









ARTISTS

BLACK EYED PEAS CAMILA **KATY PERRY**

MIRANDA! **MARC ANTHONY** BEYONCE









MUSIC DISCOVERY



ADVERTS IN NEWSPAPERS /



BACKGROUND OF NON-MUSIC ADVERTS



MUSIC PLAYED IN CLUBS
/ BARS



MENTIONS ONLINE / ON Social Media by other



MUSIC PLAYED IN THE BACKGROUND OF TV SHOWS / FILMS

HOBBIES







FASHION / CLOTHES



GOING TO THE CINEMA



COOKING FOOD / BAKING



STREAMING TV SERIES / BOXSETS

PERSONALITY

SARCASTIC | IRONIC | INSECURE | GENEROUS | QUIET | **EMOTIONAL | LOYAL | SENSITIVE**

PRIORITIES

BEING SELF-RELIANT | HAVING JUST A FEW CLOSE FRIENDS | MAKING TIME FOR OTHERS | TAKING TIME TO RELAX | HAVING A FULFILLING RELATIONSHIP TRYING NOT TO GET TOO STRESSED OUT

TOP PASSIONS





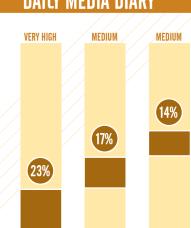




MUSIC

SEGFOOTRIGHT | SEGMENT 22 | CASUALS Sony Music Entertainment. Private and Confidential.







MUSIC



MUSIC





MEDIUM

(14%)



LOW

(12%)



LOW

11%



AS PERCENTAGE OF TOTAL MEDIA CONSUMED

VERY LOW

6%



3%

MEDIA LANDSCAPE

PRESS



















RADIO STATIONS







TV CHANNELS









TV SHOWS FOR **MUSIC DISCOVERY**









TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES









LIVE











WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS



ARTIST STORY / BACKGROUND

CREDIBILITY / AUTHENTICITY

PERSONALITY

HIGH PROFILE / BIG IMPACT ACTIVITY

INNOVATIVE CONTENT













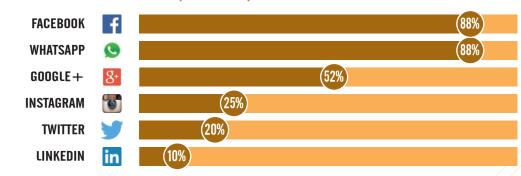




Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES



VISUAL ART AND DESIGN

SHOPPING

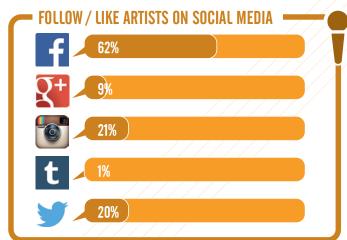














TOP YOUTUBE ACTIVITIES

WATCH MAKE-UP TUTORIALS WATCH FASHION LOOKBOOKS WATCH "OFFICIAL" MUSIC VIDEOS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube YOUTUBE

94%





88%

CUEVANA.TV 22%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

AVERAGE SPEND

AVERAGE NATIONAL PAID SPEND PER AVERAGE PERSON (KR) SPEND (KR) **CD ALBUMS** 61% 103 172 **DIGITAL ALBUMS** 22% 87 67 **DIGITAL SINGLES** 13% 181 105 18% 14 VINYL RECORDS 33 **CONCERT / FESTIVAL TICKETS** 41% 365 295 33% ARTIST MERCHANDISE 61 48 37% MOBILE MUSIC APPS 41 51

FREE

DIGITAL ALBUMS	70%
DIGITAL SINGLES	72 %

MUSIC STREAMING

USE A PAID SERVICE 25% **USE A FREE SERVICE**

TOP SERVICES USED IN THE LAST 12 MONTHS







25%

7%

5%

MOBILE USAGE

MOBILE DEVICE MOBILE **DEVICE USERS** OS USED 64% CIOSCUD **i**os 10%

OTHER 39%

(44%) **USE PLAYLISTS OCCASIONALLY USE PLAYLISTS REGULARLY NEVER USE PLAYLISTS**

PLAYLISTS

BRANDS

ĽORÉAL

PRÜNE





talabella.





















RETAILERS EXCLUDING STREAMING SERVICES





NUNIMIZUM 35% MIISIMIINDO COM

22%

CLARO MUSICA 17%

OFFICIAL ... ARTIST WEBSITES







ARTIST'S OWN OFFICIAL WEBSITE PERSONAL MUSICA 10%

10%

YENNY - EL ATENEO 10%

SEGFOOTRIGHT | SEGMENT 22 | CASUALS

SEGMENT 23 CASUALS SEGMENTNAME



These men are busy with career and family and what little spare time they have they save for a number of priorities other than music. They're heavily into sports and getting back to nature, but music-wise they haven't moved on much from what they listened to when growing up in the 80s and 90s. Any new music tips come from sports venues, music videos on TV and sones in the background of captivating films. They're happy listening to recommendations or artists within their comfort zone, but their souls aren't stirred by seeking out new music. They devote precious attention to a track that takes them back to their youth, the rebellious days of heavy metal head banging and wailing guitar solos.

AUDIENCE SUMMARY

These men are busy with career and family and what little spare time they have they save for a number of priorities other than music. They're heavily into sports and getting back to nature, but music-wise they haven't moved on much from what they listened to when growing up in the 80s and 90s. Any new music tips come from sports venues. music videos on TV and songs in the background of captivating films. They're happy listening to recommendations or artists within their comfort zone, but their souls aren't stirred by seeking out new music. You're more likely to find these guys unwinding from their hectic work schedules outdoors or in front of their television absorbing discussions between football pundits.

THE SOUNDTRACK

GENRES

CLASSIC ROCK ALTERNATIVE ROCK REGGAE / SKA '80S MUSIC '90S MUSIC

MOODS

ORIGINAL **AUTHENTIC POWERFUL EXCITING INSPIRING TRADITIONAL**







ARTISTS

SCORPIONS

DIVIDIDOS













MUSIC DISCOVERY



ADVERTS ON THE RADIO



MUSIC VIDEOS ON TV



RECOMMENDATION BY FRIENDS / FAMILY



MUSIC PLAYED IN THE BACKGROUND OF TV SHOWS / FILMS



ADVERTS AT SPORTS

PERSONALITY

PRAGMATIC | GENTLE | DISCIPLINED | ADVENTUROUS | HARDWORKING | CONSERVATIVE | HONEST | LOGICAL

PRIORITIES

HOW THEIR SPORTS TEAMS ARE DOING | KNOWING THEIR NEIGHBOURS WELL HAVING JUST A FEW CLOSE FRIENDS | ENJOYING NATURE | PROTECTING THEIR KIDS FROM DANGER | LEARNING NEW THINGS

TOP PASSIONS



TRAVELLING



FOOTBALL



CINEMA / MOVIES



INTERNET

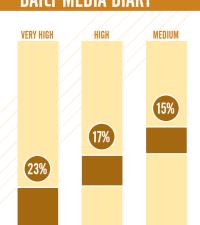


EXERCISING

SEGFOOTRIGHT | SEGMENT 23 | CASUALS ony Music Entertainment. Private and Confidential.

95















MEDIUM

(13%)



LOW

12%





LOW



AS PERCENTAGE OF TOTAL MEDIA CONSUMED

VERY LOW



4%

TO OWNED MUSIC

MEDIA LANDSCAPE

PRESS









BUSINESS AND INDUSTRIAL COMPUTERS AND ELECTRONICS







RADIO STATIONS





TV CHANNELS









TV SHOWS FOR **MUSIC DISCOVERY**









TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES









LIVE











INNOVATIVE CONTENT

WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS







CREDIBILITY / AUTHENTICITY





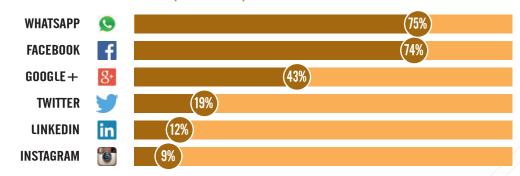
ACTIVITY



Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES



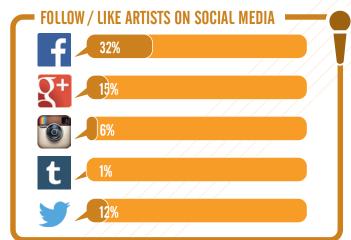
COMPUTERS AND











USE YOUTUBE TO LISTEN TO MUSIC DAILY

TOP YOUTUBE ACTIVITIES

WATCH "OFFICIAL" MUSIC VIDEOS LOOK AT THE "RECOMMENDED" VIDEOS WATCH FUNNY VIDEOS / CLIPS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube YOUTUBE

92%





vevo

FACEBOOK 69%

VEVO 18%

PAID

CD ALBUMS

DIGITAL ALBUMS

DIGITAL SINGLES

VINYL RECORDS

CONCERT / FESTIVAL TICKETS

ARTIST MERCHANDISE

MOBILE MUSIC APPS

FREE

DIGITAL ALBUMS

DIGITAL SINGLES

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

MUSIC SPEND

AVERAGE SPEND

PLAYLISTS

AVERAGE Spend Per Person (Kr)	NATIONAL Average Spend (KR)
174	172
51	67
70	105
25	33
241	295
26	48
19	51

USE PLAYLISTS OCCASIONALLY

USE PLAYLISTS REGULARLY

(37%)

BRANDS

KEVINGSTON





























MUSIC STREAMING

USE A PAID SERVICE 26% **USE A FREE SERVICE**

TOP SERVICES USED IN THE LAST 12 MONTHS

MOBILE USAGE

MOBILE DEVICE MOBILE **DEVICE USERS** OS USED 67% CIOSCUD **i**os 2% **OTHER** 35%

64%

18%

10%

17%

34%

21%

23%

70%

70%

RETAILERS EXCLUDING STREAMING SERVICES





NUNIMIZUM 47%

MIISIMIINDO COM 28% YENNY - FL ATENEN 16%

ÉiTunes

(43%)

NEVER USE PLAYLISTS

Carrefour

Claro-

ITUNES

13%

CARREFOUR 12%

CLARO MUSICA 10%

22%

Sony Music Entertainment. Private and Confidential.

6%

napster

5%

DEEZER

SEGFOOTRIGHT | SEGMENT 23 | CASUALS

SEGMENT 24 CASUALS SEGMENTNAME

AGE 35-49

GENDER





POPULATION



1,188,800

TYPICAL EMPLOYMENT STATUS

Working full time / Working part time / Currently looking for employment

TYPICAL HOUSEHOLD STATUS

Live with partner (and children)



This group of active women comes across new music played by their family at home, as well as through TV interviews and appearances and whatever is playing on the radio. They are your everyday, on-the-go superwomen, busy juggling families and careers, so time to enjoy music is scarce. For these busy ladies it's all about hits they know to help them de-stress and reconnect with their emotions. They don't have the time or energy to spend seeking out new artists so connect with trusted tunes they grew up with or whatever was playing in the charts before disco died. Occasionally they'll buy a digital album, but are more likely to pop a CD in and enjoy their music that wav.

AUDIENCE SUMMARY

These ladies are your everyday, on-the-go women, busy juggling families and careers, so time to enjoy music is scarce. For these busy ladies it's all about hits they know to help them de-stress and reconnect with their emotions. They spend precious spare hours on their proud gardens and researching how-does-she-do-it recipes for the next family gathering. They don't have the time or energy to spend seeking out new artists so connect with trusted tunes they grew up with or whatever was playing in the charts before disco died. New music comes to them from TV appearances or music played in shops. Occasionally they'll buy a digital album, but are more likely to pop a CD in and enjoy their music that way.

THE SOUNDTRACK

GENRES

POP DISCO SINGER SONGWRITER SOUL **'80S MUSIC '90S MUSIC**

MOODS

MELANCHOLY **PASSIONATE UPBEAT ROMANTIC DANCEY** SOULFUL









DEPECHE MODE RICARDO MONTANER DAVID BISBAL MICHAEL BUBLE **ALEX UBAGO ENRIQUE IGLESIAS** ADELE









MUSIC DISCOVERY

MADONNA

ALEJANDRO SANZ



INTERVIEWS AND APPEARANCES ON TV



HEARING MUSIC THAT IS PLAYED AT HOME WITH YOUR FAMILY



MUSIC PLAYED ON THE



MUSIC PLAYED IN SHOPS



MAGAZINES / NEWSPAPERS

HOBBIES











PERSONALITY

FASHION / CLOTHES

ORGANIZED | CAUTIOUS | GENEROUS | STRESSED OUT | HEALTH CONSCIOUS | SENSITIVE | CARING | QUIET

PRIORITIES

HAVING A FULFILLING RELATIONSHIP | BEING HEALTHY | ENJOYING NATURE SPENDING TIME WITH THEIR FAMILY | HAVING A GOOD WORK / LIFE BALANCE | TAKING TIME TO RELAX

TOP PASSIONS



TRAVELLING



CINEMA / MOVIES



BOOKS



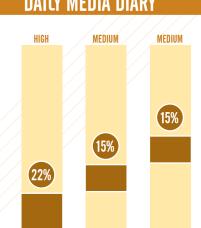
ARTS & CRAFTS



DIY / HOME IMPROVEMENT

SEGFOOTRIGHT | SEGMENT 24 | CASUALS Sony Music Entertainment. Private and Confidential.















MEDIUM

(14%



STREAMING

MUSIC

MEDIUM



LOW

11%



AS PERCENTAGE OF TOTAL MEDIA CONSUMED

VERY LOW

5%



4%

MEDIA LANDSCAPE

PRESS

ONLINE













RADIO STATIONS









TV CHANNELS















TV SHOW CATEGORIES







ENGAGEMENT PRINCIPLES









LIVE









WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS

ARTIST STORY / BACKGROUND

CREDIBILITY / AUTHENTICITY

PERSONALITY HIGH PROFILE / BIG IMPACT ACTIVITY

INNOVATIVE CONTENT











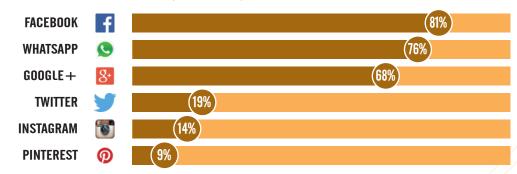




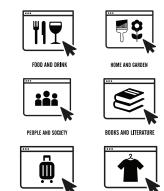
Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)

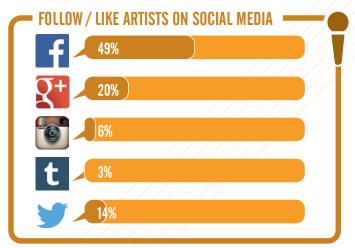


WEBSITE CATEGORIES



TRAVEL

STYLE FASHION AND BEAUTY





TOP YOUTUBE ACTIVITIES

WATCH FASHION LOOKBOOKS WATCH FULL TV PROGRAMMES OR FILMS WATCH LYRIC VIDEOS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube







VEVO 84% 20%

YOUTUBE 88%

MUSIC STREAMING

USE A PAID SERVICE 4% USE A FREE SERVICE 19%

TOP SERVICES USED IN THE LAST 12 MONTHS







14%

6%

4%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

PAID		SPEND PER Person (KR)	AVERAGE Spend (KR)
CD ALBUMS	55%	205	172
DIGITAL ALBUMS	12%	87	67
DIGITAL SINGLES	13%	113	105
VINYL RECORDS	15%	14	33
CONCERT / FESTIVAL TICKETS	30%	228	295
ARTIST MERCHANDISE	26%	42	48
MOBILE MUSIC APPS	36%	72	51

FREE

DIGITAL ALBUMS	54%
DIGITAL SINGLES	66%

MOBILE USAGE

MOBILE MOBILE DEVICE **DEVICE USERS** OS USED 54% CIOSCUD **i**os 5% **OTHER 42%**

AVERAGE SPEND

PLAYLISTS



USE PLAYLISTS OCCASIONALLY

USE PLAYLISTS REGULARLY

(31%)

BRANDS































RETAILERS EXCLUDING STREAMING SERVICES

MUSIMUNDO





NUNIMIZUM 31%

(48%)

NEVER USE PLAYLISTS

MIISIMIINDO COM 28%

PERSONAL MILISICA 17%

M movistar



Claro-

CLARO MUSICA

MOVISTAR MUSICA

16%

12%

11%

SEGFOOTRIGHT | SEGMENT 24 | CASUALS

SEGMENT 25 CASUALS SEGMENTNAME



Though not overly fussed, this seement likes their music traditional and disciplined, finding contentment in the oldies of the 60s and 70s and country or blues tunes. They're far from the days of determination to be first on the scene of a new music movement. For this segment, music is nostalgia, transporting them back to a time when things were simple and they were carefree. Music for them has to be dependable, whipping up memories of parties and gigs they attended years ago. They will not likely be seeking out new music or trudging through the mud in their rain boots at festivals, it's too loud there anyway. They'll listen to what they know, catch a live show on television and passively absorb music played on the radio.

AUDIENCE SUMMARY

This segment have been kept busy with families and careers until now. it's time to sit back and reflect on where life has taken them. They have grown into respect for tradition and order, and now place politics on a pedestal. This segment is far from the days of determination to be first on the scene of a new music movement. For them, music is nostalgia, transporting them back to a time when things were simple and they were carefree. They will not likely be seeking out new music or trudging through the mud in their rain boots at festivals, it's too loud there anyway. They'll listen to what they know, catch a live show on television and passively absorb music played on the radio.

THE SOUNDTRACK

GENRES

OLDIES / ROCK & ROLL **CLASSICAL & OPERA** COUNTRY **BLUES** '70S MUSIC **'60S MUSIC**

MOODS

SMOOTH GRACEFUL TRADITIONAL ROMANTIC EMOTIONAL CALM







ARTISTS

BARBRA STREISAND **SIMON & GARFUNKEL** ADRIANA VARELA **SERRAT** IL DIVO **JUAN LUIS GUERRA MERCEDES SOSA** VICENTICO LOS NOCHEROS













MUSIC DISCOVERY



INTERVIEWS / LIVE PERFORMANCES ON TV



APPEARANCES ON TV TALENT SHOWS



HEARING MUSIC THAT IS PLAYED AT HOME WITH YOUR FAMILY



MUSIC PLAYED IN THE BACKGROUND OF TV SHOWS / FILMS



MUSIC PLAYED ON THE

HOBBIES



COOKING FOOD / BAKING







WATCHING MOVIES



PERSONALITY

CONSIDERATE | HEALTH CONSCIOUS | SOCIABLE | CAUTIOUS | LOGICAL | LOYAL | ETHICAL | SELF RELIANT

PRIORITIES

RESPECTING TRADITION | STAYING IN TOUCH WITH LOCAL NEWS | COMING TO TERMS WITH OLD AGE | RESPECTING LAW & ORDER | BEING HEALTHY | BEING FINANCIALLY INDEPENDENT

TOP PASSIONS



TRAVELLING



BOOKS



TELEVISION



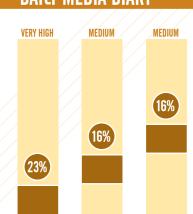
POLITICS & CURRENT AFFAIRS



ARTS & CRAFTS

SEGFOOTRIGHT | SEGMENT 25 | CASUALS ony Music Entertainment. Private and Confidential.















11%





MUSIC

LOW



LOW

10%



AS PERCENTAGE OF TOTAL MEDIA CONSUMED

VERY LOW



5%

MAGAZINES

MEDIA LANDSCAPE

PRESS

ONLINE



HISTORY AND GEOGRAPHY















RADIO STATIONS















TV CHANNELS







TV SHOWS FOR **MUSIC DISCOVERY**









TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES









LIVE





CREDIBILITY / AUTHENTICITY





ACTIVITY



INNOVATIVE CONTENT

WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS









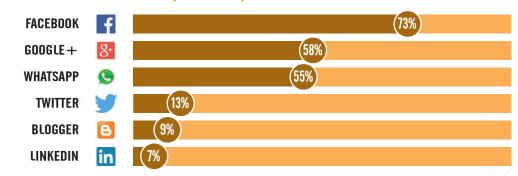




Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES



HISTORY AND GEOGRAPHY

9\$

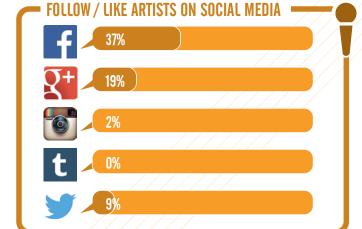
HOME AND GARDEN













TOP YOUTUBE ACTIVITIES

USE THE YOUTUBE SIDEBAR TO DISCOVER NEW VIDEOS WATCH FUNNY VIDEOS / CLIPS WATCH "ARCHIVE" MUSIC FOOTAGE

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube YOUTUBE

76%



FACEBOOK 73%

CUEVANA.TV 9%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

	AVERAGE Spend Per Person (Kr)	NATIONAL Average Spend (Kr)
60%	171	172
11%	50	67
9%	80	105
17%	14	33
24%	175	295
14%	9	48
24%	22	51

USE PLAYLISTS OCCASIONALLY

USE PLAYLISTS REGULARLY

20%

PLAYLISTS

AVERAGE SPEND

AVERAGE Spend Per Person (Kr)	NATIONAL Average Spend (KR)
171	172
50	67
80	105
14	33
175	295
9	48
22	51

BRANDS

























FRÁVEGA D



FREE

PAID

CD ALBUMS

DIGITAL ALBUMS

DIGITAL SINGLES

VINYL RECORDS

CONCERT / FESTIVAL TICKETS

ARTIST MERCHANDISE

MOBILE MUSIC APPS

DIGITAL ALBUMS	44%
DIGITAL SINGLES	52%

KEVINGSTON

(61%)

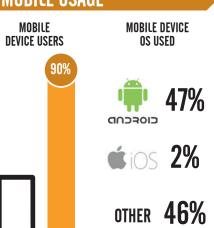
NEVER USE PLAYLISTS



MUSIC STREAMING

USE A PAID SERVICE	1%	
USE A FREE SERVICE	10%	

MOBILE USAGE



MUSIMUNDO

RETAILERS EXCLUDING STREAMING SERVICES



NUNIMIZUM 37% MIISIMIINDO COM

29%

YENNY - FL ATENEN 14%

M movistar

ÉiTunes

Personal

MOVISTAR MUSICA

PERSONAL MUSICA

TOP SERVICES USED IN THE LAST 12 MONTHS







10%

4%

3%

10%

8%

8%



INDIFFERENTS



SEGMENT 26 INDIFFERENTS SEGMENTNAME

AGE

30-44

GENDER





POPULATION



1,449,400

TYPICAL EMPLOYMENT STATUS

Working full time

TYPICAL HOUSEHOLD STATUS

Live with partner (and children)



This group of men have more time for family and sports than music. though they might dust off an old CD when friends come around for dinner. They don't pay much attention to music, preferring to be stimulated by film and television or read about classic cars and motorcycles. They perk up when they hear rock and electro songs or the tracks they grew up with in the 80s and 90s, but don't seek it out. They're more likely to have kids who are clued up on what's current and drop in a suggestion for their old man here and there. Though only a few new artists will resonate and get a click from them online. they prefer to stick to what they know.

AUDIENCE SUMMARY

This segment have been kept busy with families and careers until now, it's time to sit back and reflect on where life has taken them. They have grown into respect for tradition and order, and now place politics on a pedestal. This segment is far from the days of determination to be first on the scene of a new music movement. For them, music is nostalgia, transporting them back to a time when things were simple and they were carefree. They will not likely be seeking out new music or trudging through the mud in their rain boots at festivals, it's too loud there anyway. They'll listen to what they know, catch a live show on television and passively absorb music played on the radio.

THE SOUNDTRACK

GENRES

ROCK **HEAVY METAL** '90S MUSIC **'80S MUSIC**

MOODS

FUN EXCITING CATCHY EXPRESSIVE POWERFUL NOSTALGIC









SODA STEREO

DEPECHE MODE

ARTISTS





MUSIC DISCOVERY

BON JOVI

DIVIDIDOS



MUSIC PLAYED ON THE

LOS FABULOSOS CADILLACS



MUSIC VIDEOS ON TV



ADVERTS ON TV



ADVERTS ONLINE



ADVERTS ON THE RADIO

HOBBIES





MOTORCYCLES















TOP PASSIONS



INTERNET



CINEMA / MOVIES



FOOTBALL



EXERCISING



TELEVISION

PERSONALITY

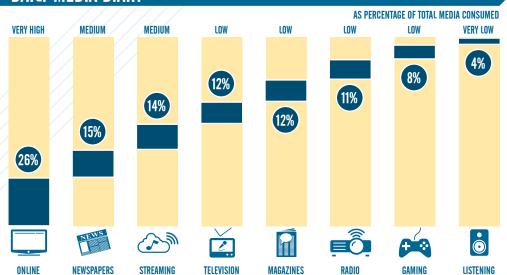
TRADITIONAL | CONSERVATIVE | HARDWORKING | PATRIOTIC | TECH SAVVY | SHY | HONEST | GRUMPY

PRIORITIES

SAVING MONEY | SPENDING TIME WITH THEIR FAMILY | ALWAYS BEING HONEST | RESPECTING LAW & ORDER | GETTING AHEAD IN THEIR CAREER | BEING FINANCIALLY INDEPENDENT

SEGFOOTRIGHT | SEGMENT 26 | INDIFFERENTS

DAILY MEDIA DIARY



MEDIA LANDSCAPE

PRESS











MUSIC





TV SHOWS FOR

MUSIC DISCOVERY









TO OWNED MUSIC

RADIO STATIONS







TV CHANNELS













CABLEVISION

TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES







ARTIST STORY /



LIVE











CREDIBILITY / AUTHENTICITY PERSONALITY

HIGH PROFILE / BIG IMPACT ACTIVITY

INNOVATIVE CONTENT













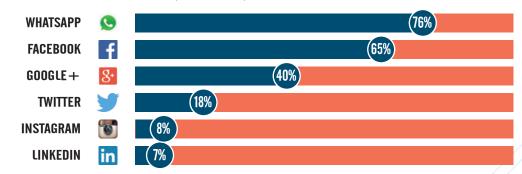




Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES



FOOTBALL

OTHER SPORTS (EXCLUDING FOOTBALL)

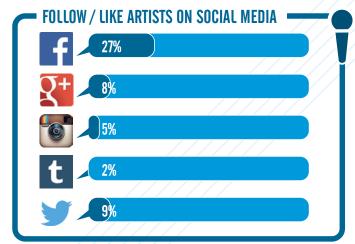












16% USE YOUTUBE TO LISTEN TO MUSIC DAILY

TOP YOUTUBE ACTIVITIES

WATCH FUNNY VIDEOS / CLIPS LOOK AT THE "RECOMMENDED" VIDEOS WATCH FULL TV PROGRAMMES OR FILMS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH

You Tube YOUTUBE





VEVO

84% 58% 14%

MUSIC STREAMING

USE A PAID SERVICE 19% **USE A FREE SERVICE**

TOP SERVICES USED IN THE LAST 12 MONTHS







3%

2%

MUSIC SPEND

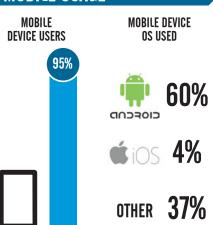
PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

PAID		SPEND PER Person (Kr)	AVERAGE SPEND (KR)
CD ALBUMS	47%	96	172
DIGITAL ALBUMS	13%	36	67
DIGITAL SINGLES	8%	54	105
VINYL RECORDS	12%	8	33
CONCERT / FESTIVAL TICKETS	26%	165	295
ARTIST MERCHANDISE	14%	22	48
MOBILE MUSIC APPS	21%	21	51

FREE

DIGITAL ALBUMS	54%
DIGITAL SINGLES	53%

MOBILE USAGE



AVERAGE SPEND

PLAYLISTS

USE PLAYUSTS OCCASIONALLY

(17%)

USE PLAYLISTS REGULARLY

(29%)

ΝΑΤΙΩΝΑΙ

BRANDS





KEVINGSTON























RETAILERS EXCLUDING STREAMING SERVICES









NUNIMIZUM 24%

(54%)

NEVER USE PLAYLISTS

(+)

MIISIMIINDO COM 15%

CLARO MUSICA 8%

Personal

7%

Carrefour

M movistar

PERSONAL MUSICA

CARREFOUR 6% MOVISTAR MUSICA 6%

SEGFOOTRIGHT | SEGMENT 26 | INDIFFERENTS

SEGMENT 27 INDIFFERENTS SEGMENTNAME

30-44 AGE **GENDER POPULATION** 1,678,000 TYPICAL EMPLOYMENT STATUS Working full time / Working part time / Live with partner (and children)



These ladies are busy balancing their family life, careers and time for themselves, they don't have anything left for music. Music could be playing in the background while they do the chores and they wouldn't take any notice, unless it's too noisy or annoying in which case they'll switch it off. They prefer peace and quiet but if the musical mood strikes they prefer it to be dancey and happy, or something from their glory days. inevitably pop. They'll spend more energy on celebrity gossip and researching family travel destinations than seeking out new artists. This segment consumes music through recommendations by friends, and every once in a while switches on the radio to entertain the kids on the school run.

AUDIENCE SUMMARY

This busy segment of women are running around their families while balancing their careers and time for themselves, they don't have anything left for music. Music could be playing in the background while they do the chores and they wouldn't take any notice, unless it's too noisy or annoying in which case they'll switch it off. They prefer peace and quiet but if the musical mood strikes they would like it to be dancey and happy, or something from their glory days that will inevitably be pop. This segment passes the time on movies and shopping, baking for the neighbours and shuttling around the kids. She'll spend more energy on celebrity gossip and researching family travel destinations than seeking out new artists.

THE SOUNDTRACK

GENRES

POP DISCO '90S MUSIC **'80S MUSIC**

MOODS

DANCEY ROMANTIC HAPPY CATCHY FUN RELAXING







ARTISTS RICKY MARTIN

CHAYANNE SHAKIRA **BON JOVI** FRANCO DE VITA LA OREJA DE VAN GOGH **ROMEO SANTOS** DAVID BISBAL **AEROSMITH DIEGO TORRES** LUIS FONSI **ROBBIE WILLIAMS**









MUSIC DISCOVERY

MUSIC PLAYED ON THE RADIO

HEARING MUSIC THAT IS PLAYED AT HOME WITH YOUR FAMILY

RECOMMENDATION BY FRIENDS / FAMILY

INTERVIEWS AND APPEARANCES ON TV

APPEARANCES ON TV TALENT SHOWS

HOBBIES



GOING OUT

BEING OUTDOORS

READING BOOKS





COOKING FOOD / BAKING

TOP PASSIONS







BOOKS



CINEMA / MOVIES



TELEVISION



FOOD & DRINK

PERSONALITY

VACATIONING

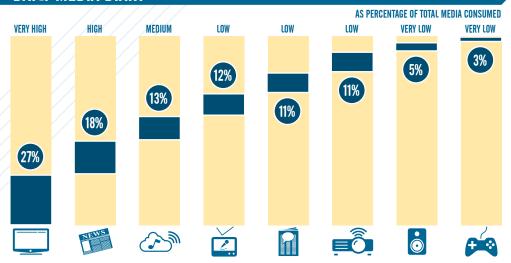
GENEROUS | TRADITIONAL | QUIET | ORGANIZED | SENSITIVE | STRESSED OUT | LOYAL | CHEERFUL

PRIORITIES

PROTECTING THEIR KIDS FROM DANGER | SPENDING TIME WITH THEIR FAMILY | BEING AT PEACE WITH THEMSELVES | HAVING A GOOD WORK / LIFE BALANCE | HAVING A FULFILLING RELATIONSHIP | TRYING NOT TO GET TOO STRESSED OUT

SEGFOOTRIGHT | SEGMENT 27 | INDIFFERENTS Sony Music Entertainment, Private and Confidential

DAILY MEDIA DIARY



MEDIA LANDSCAPE

NEWSPAPERS

PRESS











STREAMING

MUSIC



TELEVISION

RADIO STATIONS



MAGAZINES



RADIO



LISTENING

TO OWNED MUSIC



GAMING

TV CHANNELS



















TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES

















WORD OF MOUTH WORD OF MOUTH - FRIENDS & - EXPERTS

ARTIST STORY /

LIVE

CREDIBILITY / AUTHENTICITY PERSONALITY

HIGH PROFILE / BIG IMPACT

INNOVATIVE CONTENT ACTIVITY













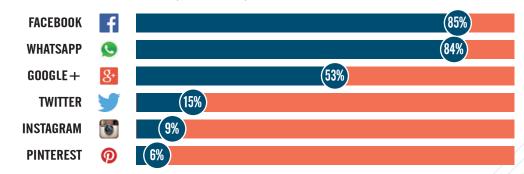




Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES



HOME AND GARDEN

FOOD AND DRINK

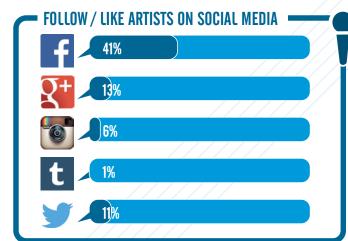








TRAVEL





TOP YOUTUBE ACTIVITIES

WATCH FUNNY VIDEOS / CLIPS

USE THE YOUTUBE SIDEBAR TO DISCOVER NEW VIDEOS WATCH LYRIC VIDEOS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH



86%





FACEBOOK

78%

VEVO 11%

MUSIC STREAMING

USE A PAID SERVICE	3%	
USE A FREE SERVICE	17%	

TOP SERVICES USED IN THE LAST 12 MONTHS

E	$ \geq $
Spo	otify





14%

3%

MUSIC SPEND

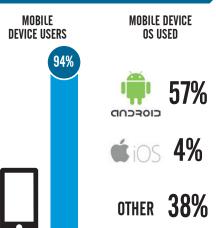
PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

PAID		SPEND PER Person (Kr)	AVERAGE Spend (Kr)	
CD ALBUMS	59%	95	172	
DIGITAL ALBUMS	7%	41	67	
DIGITAL SINGLES	6%	76	105	
INYL RECORDS	9%	18	33	
CONCERT / FESTIVAL TICKETS	18%	164	295	
RTIST MERCHANDISE	9%	12	48	
NOBILE MUSIC APPS	22%	45	51	

FREÉ

DIGITAL ALBUMS	57%
DIGITAL SINGLES	63%

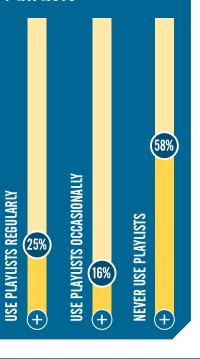
MOBILE USAGE



AVERAGE SPEND

AVERAGE Spend Per Person (Kr)	NATIONAL Average Spend (Kr)
95	172
41	67
76	105
18	33
164	295
12	48
45	51

PLAYLISTS



BRANDS































RETAILERS EXCLUDING STREAMING SERVICES



(V) Yenny



NUNIMIZUM 27% YFNNY - FL ATFNFO

14%

MILSIMIINDO COM 13%

OFFICIAL ... ARTIST

Claro-



PERSONAL MUSICA

ARTIST'S OWN OFFICIAL WEBSITE 8%

CLARO MUSICA **7**%

7%

SEGMENT 27 | INDIFFERENTS SEGFOOTRIGHT I

SEGMENT 28 INDIFFERENTS SEGMENTNAME



Familiar and relaxing is what's the ticket for these golden oldies. They are utterly at peace in the quiet but if there must be music then make it something honest and traditional. They like their music faithfully old and unchanged, favoring classical and the oldies of the 60s and 70s. They will take recommendations from friends if the conversation turns to music and passively absorb what hear in films. The most exposure this group will get to new music is likely to be through live interviews on television or their children and grandchildren. They spend very little on music but will dip into their pockets for a classic album that takes them down memory lane or turn on the radio once in a while.

AUDIENCE SUMMARY

Familiar and relaxing is what's the ticket for these golden oldies. They spend their time with family, at church or heading outdoors to do the gardening. They are utterly at peace in the quiet but if there must be music then make it something honest and traditional. They like their music faithfully old and unchanged, favoring classical and the oldies of the 60s and 70s. They don't really care if you like the music they like. The most exposure this group will get to new music is likely to be through live interviews on television or their children and grandchildren. They spend very little on music but will dip into their pockets for a classic album that takes them down memory lane.

THE SOUNDTRACK

GENRES

EASY-LISTENING CLASSICAL & OPERA SINGER SONGWRITER HOLIDAY / CHRISTMAS '70S MUSIC **'60S MUSIC**

MOODS

TRADITIONAL TIMELESS DELICATE GRACEFUL **MELLOW** LAID-BACK









SOLEDAD SODA STEREO **ERIC CLAPTON** QUEEN

SABINA THE ROLLING STONES









MUSIC DISCOVERY



MUSIC PLAYED ON THE



INTERVIEWS / LIVE PERFORMANCES ON TV



MUSIC PLAYED IN THE BACKGROUND OF TV SHOWS / FILMS



HEARING MUSIC THAT IS PLAYED AT HOME WITH



APPEARANCES ON TV

HOBBIES





READING BOOKS







PERSONALITY

BEING OUTDOORS

PRAGMATIC | TRADITIONAL | PATRIOTIC | SOCIALLY CONSCIOUS | HARDWORKING | CONSERVATIVE | HONEST | INDEPENDENT

PRIORITIES

STAYING IN TOUCH WITH LOCAL NEWS | WORSHIPPING THEIR RELIGION | NOT HAVING UNREALISTIC EXPECTATIONS OF LIFE | BEING PROUD OF THEIR COUNTRY | ENJOYING NATURE | RESPECTING LAW & ORDER

TOP PASSIONS



TELEVISION



INTERNET



CINEMA/MOVIES



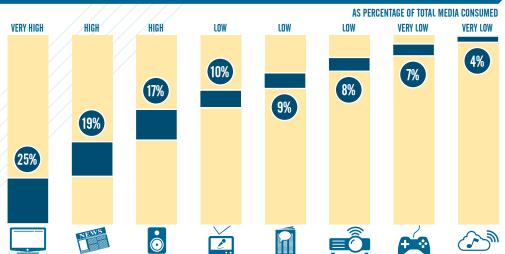
BOOKS



TRAVELLING

SEGFOOTRIGHT | SEGMENT 28 | INDIFFERENTS Sonv Music Entertainment, Private and Confidential

DAILY MEDIA DIARY



TELEVISION

MEDIA LANDSCAPE

NEWSPAPERS

PRESS









LISTENING

TO OWNED MUSIC



RADIO STATIONS

MAGAZINES







STREAMING

MUSIC

TV CHANNELS









TV SHOWS FOR **MUSIC DISCOVERY**









TV SHOW CATEGORIES









ENGAGEMENT PRINCIPLES









LIVE









INNOVATIVE CONTENT

WORD OF MOUTH WORD OF MOUTH FRIENDS &



ARTIST STORY /

CREDIBILITY / AUTHENTICITY

PERSONALITY

HIGH PROFILE / BIG IMPACT ACTIVITY











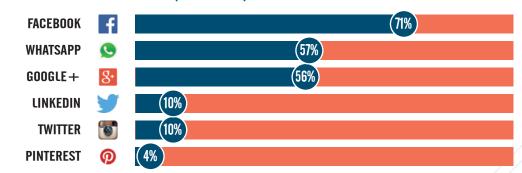




Please refer to the appendix for principle definitions. Each principle has a score ranging from a minimum of 1 (low) to a maximum of 9 (high).

ONLINE

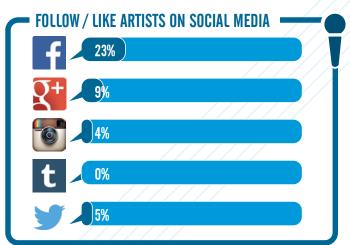
TOP SOCIAL MEDIA SERVICES (USED DAILY)



WEBSITE CATEGORIES



FINANCE





USE YOUTUBE TO LISTEN TO MUSIC DAILY

TOP YOUTUBE ACTIVITIES

WATCH FULL TV PROGRAMMES OR FILMS LOOK AT THE "RECOMMENDED" VIDEOS WATCH FUNNY VIDEOS / CLIPS

VIDEO STREAMING

TOP SERVICES USED IN THE LAST MONTH



66%







56%

CUEVANA.TV 8%

MUSIC STREAMING

USE A PAID SERVICE 3% **USE A FREE SERVICE**

TOP SERVICES USED IN THE LAST 12 MONTHS







10%

1%

1%

MUSIC SPEND

PERCENTAGE WHO ACQUIRED ANY IN THE LAST YEAR

PAID		SPEND PER Person (Kr)	AVERAGE Spend (Kr)
CD ALBUMS	50%	121	172
DIGITAL ALBUMS	8%	14	67
DIGITAL SINGLES	5%	38	105
VINYL RECORDS	9%	12	33
CONCERT / FESTIVAL TICKETS	19%	150	295
ARTIST MERCHANDISE	7%	4	48
MOBILE MUSIC APPS	16%	17	51

AVERAGE SPEND

AVFRAGE

PLAYLISTS

PLAYLISTS REGULARLY

USE

13%

USE PLAYLISTS OCCASIONALLY

(+)

NATIONAL

FREE

DIGITAL ALBUMS	57%
DIGITAL SINGLES	63%

MOBILE USAGE

MOBILE DEVICE MOBILE **DEVICE USERS** OS USED 87% CIOSCUD **i**os 2% **OTHER** 44%

BRANDS































RETAILERS EXCLUDING STREAMING SERVICES

MUSIMUNDO

(73%)

NEVER USE PLAYLISTS

(+)





NUNIMIZUM 27% MILSIMIINDO COM 21%

YENNY - FL ATENEN 11%

M movistar

OFFICIAL ___ ARTIST WEBSITES

ÉiTunes

MOVISTAR MUSICA **7**%

ARTIST'S OWN OFFICIAL WEBSITE

6%

6%

SEGFOOTRIGHT | SEGMENT 28 | INDIFFERENTS